SimplyGo/SimplyFlo Service & Technical Reference Manual







SimplyFlo Limited Warranty

Respironics, Inc. ("Respironics") warrants the SimplyGo Portable Oxygen Concentrator System and SimplyFlo Transportable Oxygen Concentrator (the "Product") as set forth in the following paragraphs.

Limited Warranty

Respironics warrants that the Product, except as otherwise stated herein, is free from defects in materials and workmanship under normal and proper use and when correctly maintained in accordance with applicable instructions, for a period equal to the warranty period purchased with the device, or if not otherwise specified, for a period of two (2) years from the date of shipment. The warranty for repairs is 90 days for labor and one year on the part(s) that was replaced.

Products Not Under Warranty

Accessories, including, but not limited to, filters and fuses, are not covered under this warranty. However, Respironics warrants that the battery in the Product will be free from defects in material and workmanship, under normal and proper use and when correctly maintained in accordance with applicable instructions, for a period of 90 days from the date of shipment by Respironics to the original purchaser. This warranty does not apply to batteries that are dropped, misused, altered or otherwise damaged after they are shipped.

Limitations

If any Product purchased from Respironics fails to conform to the warranties set forth herein during the Warranty Period, as determined by Respironics in its sole discretion, Respironics may discharge its warranty obligation by repairing or replacing the Product, in Respironics' sole discretion. This may be accomplished by installing new or remanufactured assemblies or components, or by other repairs deemed appropriate in the sole discretion of Respironics. The choice of repair or replacement by Respironics shall be the sole and exclusive remedy of the original purchaser. Respironics reserves the right, in its sole discretion, to refund the purchase price in lieu of repair or replacement of the Product. In no event shall Respironics' maximum liability under these warranties exceed the price paid to Respironics by the original purchaser for the Product.

Conditions

This warranty does not cover damage or injury whether to the Product or to personal property or persons caused by accident, misuse, abuse, negligence, failure to install in accordance with Respironics' installation instructions, failure to operate under conditions of normal use and in accordance with the terms of the operating manual and instructions, failure to maintain in accordance with the applicable service manuals, or alteration or any defects not related to materials or workmanship of the Product. This warranty does not cover damage which may occur in shipment. This warranty does not apply to any Product or individual part of a Product that may have been repaired or altered by anyone other than Respironics or an authorized Respironics service center. This warranty does not apply to any Product which is not purchased new.



Exclusions of Warranties

EXCEPT AS SET FORTH IN THIS LIMITED WARRANTY, RESPIRONICS MAKES NO WARRANTIES, EXPRESSED OR IMPLIED, STATUTORY OR OTHERWISE, REGARDING THE PRODUCT, ITS QUALITY OR PERFORMANCE. RESPIRONICS SPECIFICALLY DISCLAIMS THE IMPLIED WARRANTY OF MERCHANTABILITY AND THE IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL RESPIRONICS BE LIABLE FOR THE COST OF PROCUREMENT OF SUBSTITUTE PRODUCTS OR FOR ANY INDIRECT, SPECIAL, CONSEQUENTIAL, PUNITIVE, EXEMPLARY OR INCIDENTAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, COMMERCIAL LOSS OR LOST REVENUES), FOR ANY CAUSE OF ACTION, WHETHER IN CONTRACT OR TORT, AND WHETHER OR NOT RESPIRONICS WAS AWARE OR SHOULD HAVE BEEN AWARE OF THE POSSIBILITY OF THESE DAMAGES. EXCEPT FOR THE OBLIGATIONS UNDER THIS LIMITED WARRANTY, RESPIRONICS SHALL NOT HAVE ANY OBLIGATION OR LIABILITY FOR ANY OTHER LOSS, DAMAGE OR INJURY RESULTING DIRECTLY OR INDIRECTLY FROM THE PRODUCT. PURCHASER'S SOLE AND EXCLUSIVE REMEDY FOR BREACH OF THE WARRANTIES SET FORTH IN THIS DOCUMENT SHALL BE AS PROVIDED IN THE PARAGRAPH DESCRIBING LIMITATIONS.

Purchaser is cautioned that no person or entity is authorized to make any warranties on behalf of Respironics and any such alleged warranties are hereby disclaimed by Respironics.

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CHAPTER 1: INTRODUCTION

1.0 CHAPTER OVERVIEW

This chapter provides an introduction for the SimplyGo Portable Oxygen Concentrator and SimplyFlo Oxygen Concentrator as well as contact and service training information.

1.1 SIMPLYGO PRODUCT DESCRIPTION

SimplyGo is a portable oxygen concentrator intended to deliver pulse and continuous flow to the patient. SimplyGo will have an integrated conserving device which triggers a breath by sensing pressure at the onset of inspiration. The volume of the dose will vary based on the user selected settings.

The SimplyGo will operate using any of the multiple power sources listed below:

- AC Power Supply
- DC Power Supply
- Rechargeable Lithium Ion Battery

1.2 SIMPLYFLO PRODUCT DESCRIPTION

SimplyFlo is a transportable oxygen concentrator intended to deliver continuous flow to the patient. The delivery volume will vary based on the user selected settings.

1.3 CONTRADICTIONS

- This device is not intended to be life-sustaining or life-supporting.
- This device is not intended for newborn and infant use.

1.4 SIMPLYGO INTENDED USE

The Philips Respironics SimplyGo Portable Oxygen Concentrator is for prescription use by patients requiring high concentrations of oxygen on a supplemental basis. It is small, portable, and is capable of continuous use in the home, institutional, and travel/mobile environments.

1.5 SIMPLYFLO INTENDED USE

The Philips Respironics SimplyFlo Transportable Oxygen Concentrator is for prescription use by patients requiring high concentrations of oxygen on a supplemental basis.

1.6 SERVICE TRAINING

Philips Respironics offers service training for the SimplyGo and SimplyFlo devices. Training includes complete disassembly of the device, troubleshooting sub-assemblies and components, setup of test equipment, and necessary testing. For more information, contact the Service Marketing department at:

E-mail: service.operations@respironics.com Phone: (724) 755-8220 Fax: (724) 755-8230



1.7 SERVICE/TECHNICAL SUPPORT STATEMENT

For technical assistance, please contact Philips Respironics Customer Satisfaction.

U.S.A. and Canada Phone:1-800-345-6443 Fax: 1-800-886-0245

International Phone: 1-724-387-4000 Fax: 1-724-387-5012



CHAPTER 2: WARNINGS & CAUTIONS

2.0 CHAPTER OVERVIEW

Warnings, cautions, and notes are used throughout this manual to identify possible safety hazards, conditions that may result in equipment or property damage, and important information that must be considered when performing service and testing procedures. Please read this chapter carefully before servicing SimplyGo Portable Oxygen Concentrator.



2.1 WARNINGS

- The operator should read and understand this entire manual before using the device.
- The device is not intended for life support. Where the prescribing health care professional has determined that an interruption in the supply of oxygen, for any reason, may have serious consequences to the user, an alternate source of oxygen should be available for immediate use.
- Geriatric or any other patient unable to communicate discomfort, or hear or see the alarms while using this device, may require additional monitoring.
- Oxygen supports combustion. Oxygen should not be used while smoking or in the presence of an open flame.
- Do not use the device in the presence of a flammable anaesthetic mixture in combination with oxygen or air, or in the presence of nitrous oxide.
- Do not use oil or grease on the concentrator or its components as these substances, when combined with oxygen, can greatly increase the potential for a fire hazard and personal injury.

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- If you notice any of the following, discontinue use and contact your home care provider:
 - unexplained changes in the performance of this device
 - unusual or harsh sounds
 - dropped or mishandled device or the power supply
 - water spilled into the enclosure
 - broken enclosure
- Use only with Philips Respironics SimplyGo AC power supply.
- Use only with Philips Respironics SimplyGo batteries.

- Use only approved SimplyGo accessories.
- Repairs and adjustments must be performed by Philips Respironics authorized service personnel only. Unauthorized service could cause injury, invalidate the warranty, or result in costly damage.
- Periodically inspect electrical cords, cables, and the power supply for damage or signs of wear. Discontinue use and replace if damaged.
- To avoid electric shock, unplug the device and remove the batteries before cleaning the bag. DO NOT immerse the device in any fluids.
- Your home care provider is responsible for performing appropriate preventive maintenance at the intervals recommended by Philips Respironics.
- For proper operation, your device requires unobstructed ventilation. Always make sure any openings in the case are not obstructed by items which may impede ventilation. Do not place the device in a small closed space (such as a closet). The device should not be used adjacent to or stacked with other equipment. For more information, contact your home care provider.
- Do not use an extension cord.
- Device operation above or outside of the voltage, breath rate, temperature, humidity and/or altitude values specified may decrease oxygen concentration levels.
- Never drop or insert any object into any opening.
- Be aware that the electrical cord and/or tubing could present a tripping or strangulation hazard.
- Use only power cords supplied by Philips Respironics for this device. Use of power cords not supplied by Philips Respironics may cause overheating or damage to the device and may result in increased emissions or decreased immunity of the equipment or system.
- Do not operate without the battery installed and working. If primary power is lost with no battery in
 place, the device will stop operating without warning the user. If the device must be operated without the battery, the user should be aware that there is no backup power and no warning if primary
 power is lost.
- Medical Electrical Equipment needs special precautions regarding EMC and needs to be installed and put into service according to the EMC information provided in this manual.
- Portable and Mobile RF Communications Equipment can affect Medical Electrical Equipment. See the EMC section of this manual for distances to observe between RF Generators and the SimplyGo device to avoid interference.
- Place the device in a location so as to avoid pollutants and fumes



2.2 CAUTIONS

- Do not immerse the device or allow any liquid to enter the enclosure.
- When the device is used in an automobile, disconnect it from the DC auto adapter outlet when the
 automobile is turned off. Do not operate the device in a non-running vehicle for an extended period
 of time, as this may deplete the vehicle's battery and prevent the vehicle from starting. Do not
 allow the device to be connected to the auto adapter outlet while starting the automobile normally
 or while you are starting the automobile with battery recharging cables. Wait until the automobile
 starts before connecting the device to the DC power outlet. Secure the device securely when used
 in any moving vehicle. (The same cautions apply if using the DC adapter outlet on a boat or recreational vehicle.)
- Turn off the device before removing the battery. The device should not be operated without the batteries installed. If the device is operated without the batteries installed, the standard shut-down routine will not be implemented when the power is disconnected prior to turning off the unit. This can result in damage to the device.
- Only use the supplied handle and shoulder strap to carry your device. With every use, verify that the case, shoulder strap and handle are in good condition.



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CHAPTER 3: SPECIFICATION AND CLASSIFICATIONS

3.0 CHAPTER OVERVIEW

This chapter details the specifications and classifications for the SimplyGo Portable Oxygen Concentrator.

3.1 OPERATING AND STORAGE

Operating Conditions	Operational temperature: 41° F to 104° F (5° C to 40° C) Relative Humidity: 15% TO 95% Altitude: up to 10,000 ft (3048 m)
Device Storage and Transport Conditions	-4° F to 140° F (-20° C to 60° C) Relative humidity: up to 95%, non condensing
SimplyGo Battery Storage and Transport Conditions	-4° F to 140° F (-20° C to 60° C) Relative humidity: up to 80%, non condensing Best stored below 70° F (21° C) in a cool, dry, well-ventilated facility free from corrosive gas or vapor.
	Storage temperatures above 113° F (45°C), such as in a hot car, may degrade battery performance and reduce battery life. Storage at low temperatures may affect initial battery performance.



3.2 OXYGEN CONCENTRATOR

Oxygen Concentration*	87% - 96% at all settings
SimplyGo Flow Settings and Pulse Volumes	Pulse Mode $1 = 12 ml; 1 1/2 = 18 ml; 2 = 24 ml; 2 1/2 = 30 ml; 3 = 36 ml;$ $3 1/2 = 42 ml; 4 = 48 ml; 4 1/2 = 54 ml; 5 = 60 ml; 5 1/2 = 66 ml;$ and $6 = 72 ml;$ $+/- 15\%$ or 4 ml, whichever is greater (Average of 20 consecutivebreaths)up to a max of 2000 ml/min $+/- 200 ml$ Sleep ModeVariable pulse volumes, based on breath rate, to maintain aconstant minute volume per setting. $1 = 250 ml; 1 1/2 = 375 ml; 2 = 500 ml; 2 1/2 = 625 ml;$ $3 = 750 ml; 3 1/2 = 875 ml; 4 = 1000 ml; 4 1/2 = 1125 ml;$ $5 = 1250 ml; 5 1/2 = 1375 ml; and 6 = 1500 ml$ $+/- 15\%$ or 60 ml, whichever is greater (Average of 20 consecutivebreaths)Continuous Mode $1/2 = 500 ml/min; 1 = 1000 ml/min; 1 1/2 = 1500 ml/min;$ $2 = 2000 ml/min;$ $1 = 2500 ml/min; 1 = 1000 ml/min; 1 1/2 = 1500 ml/min;$ $2 = 2000 ml/min;$ $1 = 1000 ml/min; 1 1/2 = 1500 ml/min;$ $2 = 2000 ml/min;$ $1 = 1000 ml/min; 1 1/2 = 1500 ml/min;$ $2 = 2000 ml/min;$ $1 = 1000 ml/min; 1 1/2 = 1500 ml/min;$ $2 = 2000 ml/min;$ $1 = 1000 ml/min; 1 1/2 = 1500 ml/min;$ $2 = 2000 ml/min;$ $1 = 1000 ml/min; 1 1/2 = 1500 ml/min;$ $2 = 2000 ml/min;$ $1 = 1000 ml/min;$ <
SimplyFlo Continuous Flow Settings and Volumes	Continuous Mode 1/2 = 500 ml/min; 1 = 1000 ml/min; 1 1/2 = 1500 ml/min; 2 = 2000 ml/min; +/- 15% or 150 ml/min, whichever is greater (3 minute running average) NOTE: Max recommended flow is 2 LPM (at nominal outlet pressures of 0 and 7 kPA)
Dimensions	11.5 in x 10 in x 6 in (29.2 cm x 25.4 cm x x15.2)
SimplyGo Weight	10.0 lbs (4.54 kg) with battery installed
SimplyFlo Weight	<9.0 lbs (4.1 kg)
User Interface	Push Buttons, back-lit liquid crystal display (LCD)
SimplyGo Sound Level	43 dBA max. at Nominal Pulse Mode Setting of 2 and 20 BPM
SimplyFlo Sound Level	50 dBA typical at 2 LPM continuous
Audio Alarm	50 decibels (nominal) at 39 in. (1 m)



Simply Go Outlet Pressure	6.5 psig maximum	
SimplyFlo Outlet Pressure	6.4 psig maximum	
Disposal	Separate collection for electrical and electronic equipment per EC Directive2002/96/EC. Dispose of this device in accordance with local regulations.	
* Based on an atmospheric pressure of 14.7 psia (101 kPa) at 70° F (21° C)		

3.3 SIMPLYGO BATTERY

Chemistry	Lithium Ion 14.4 VDC (nominal)
Dimensions	0.9 in x 7.4 in x 4.6 in (2.7 cm x 18.8 cm x 11.7 cm)
Weight	1.5 lbs. (0.7 kg)
Charge Time	Approximately 2-3 hours per battery from fully discharged to fully charged, depending on the power source and usage.

3.4 SIMPLYGO BATTERY DURATION TIMES

Continuous Flow) is being used and which setting is selected in the operating mode. SimplyGo is designed to allow easy access to the battery so that it is easy to swap out and utilize extra batteries (sold separately) as needed. Extra batteries fit easily into the zippered pouch of the carrying case or in the handy accessories bag. Additionally, extra batteries can be charged in the external battery charger (sold separately) or in the SimplyGo device (see the "Charging the Battery with the AC Power Supply" section), allowing maximum flexibility to meet your specific battery needs.

The following shows the approximate battery durations for Pulse flow settings at 20 BPM and Continuous Flow settings when the battery is fully charged. Your times may vary based on your activity level, the condition of the batteries, and the age of your SimplyGo device.

Pulse Dose Setting of 2
3.5 hoursContinuous Flow Setting of 2
0.7 hours



3.5 AC POWER MODULE (BRICK)

SimplyGo/SimplyFlo Type	Philips Respironics 1082661
SimplyGo Input	100 to 240 VAC, 50/60 Hz, 2.0 A
Output	19 VDC, 7.9 A max
SimplyGo Power Consumption	150 W while charging 120 W while not charging
SimplyFlo Power Consumption	120 W

3.6 DC POWER

SimplyGo Input 13	3-19 VDC, 7.9 A max
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3.7 STANDARDS COMPLIANCE

SimplyGo and SimplyFlo are designed to conform to the following standards

- IEC 60601-1, Medical Electrical Equipment, Part 1: General Requirement for Safety
- IEC 60601-1-2, 2nd edition, Medical Electrical Equipment, Part 1-2: General Requirement for Safety Collateral Standard: Electromagnetic (EMC) Compatibility Requirements and tests.
- ISO 8359, Oxygen Concentrators for Medical use Safety Requirements

SimplyGo is designed to conform to the following standard

• RTCA/DO-160F section 21, category M; Emission of Radio Frequency Energy

3.8 CLASSIFICATION

The SimplyGo and SimplyFlo are classified as:

- IEC Class II Internally Powered Equipment
- Type BF Applied Part
- IPX1: Drip Proof Equipment
- Not suitable for use in the presence of a flammable anesthetic mixture with air or with oxygen or nitrous oxide.
- Continuous Operation



3.9 EMC INFORMATION

<i>Guidance and Manufacturer's Declaration - Electromagnetic Emissions</i> SimplyGo and SimplyFlo are intended for use in the electromagnetic environment specified below. The user of SimplyGo and SimplyFlo should assure that it is used in such an environment.			
RF Emissions CISPR 11	Group 1	The Device uses RF energy only for its internal function. Therefore, its RF emissions are very low and are not likely to cause any interference in nearby electronic equipment.	
RF Emissions CISPR 11	Class B	The Device is suitable for use in all establish- ments, including domestic establishments	
Harmonic Emissions IEC 61000-3-2	Class A	and those directly connected to the public low-voltage power supply network that sup- plies buildings used for domestic purposes.	
Voltage Fluctuations/Flicker Emissions IEC 61000-3-3	Complies		



Guidance and Man	ufacturer's Declaration	- Electromagnetic Im	munity
SimplyGo and Simp	lyFlo are intended for ι	ise in the electromagne	etic environment specified below. The
user of SimplyGo an	d SimplyFlo should assu	ire that it is used in such	h an environment.
Immunity Test	IEC 60601 Test Level	Compliance Level	Electromagnetic Environment - Guidance
Electrostatic Discharge (ESD) IEC 61000-4-2	<u>+</u> 6 kV Contact <u>+</u> 8 kV Air	<u>+</u> 6 kV Contact <u>+</u> 8 kV Air	Floors should be wood, concrete or ceramic tile. If floors are covered with synthetic material, the relative humidity should be at least 30%.
Electrical Fast Transient/Burst IEC 61000-4-4	<u>+</u> 2 kV for Power Supply Lines <u>+</u> 1 kV for Input/Output Lines	<u>+</u> 2 kV for Power Supply Lines <u>+</u> 1 kV for Input/Output Lines	Mains power quality should be that of a typical home or hospital environment.
Surge IEC 61000-4-5	<u>+</u> 1 kV Line to Line <u>+</u> 2 kV Line to Ground	$\pm 1 \text{ kV}$ Line to Line $\pm 2 \text{ kV}$ Line to Ground	Mains power quality should be that of a typical home or hospital environment.
Voltage Dips, Short Interruptions and Voltage Variations on Power Supply Input Lines IEC 61000-4-11	<5% U_T (>95% Dip in U_T) for 0.5 Cycle 40% U_T (60% Dip in U_T) for 5 Cycles 70% U_T (30% Dip in U_T) for 25 Cycles <5% U_T (>95% Dip in U_T) for 5 Seconds	< 5% U _T (>95% Dip in U _T) for 0.5 Cycle 40% U _T (60% Dip in U _T) for 5 Cycles 70% U _T (30% Dip in U _T) for 25 Cycles <5% U _T (>95% Dip in U _T) for 5 Seconds	Mains power quality should be that of a typical home or hospital environment. If the user of the Device required continued operation during power mains interruptions, it is recommended that the Device be powered from an interruptible power supply or battery.
Power Frequency (50/60) Magnetic Field IEC61000-4-8	3 A/m	3 A/m	Power frequency magnetic fields should be at levels characteristic of a typical location in a typical home or hospital environment.
Note: U_T is the A.C.	mains voltage prior to ap	oplication of the test leve	el.



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Guidance and I	Manufacture	er's Declaratio	on - Electromagnetic Immunity
SimplyGo is intended for use in the electromagnetic environment specified below. The user of SimplyGo and SimplyFlo should assure that it is used in such an environment.			
Immunity Test	IEC 60601 Test Level	Compliance Level	Electromagnetic Environment - Guidance
			Portable and mobile RF communications equipment should be used no closer to any part of the Device, including cables, that the recommended separation distance calculated from the equation applicable to the frequency of the transmitter.
			Recommended separation distance
Conducted RF IEC 61000-5-6	3 Vrms 150 kHz to 80 MHz	3V	d = 1.2 √P 150 kHz to 80 MHz
Radiated RF IEC 61000-4-3	3 V/m 80 MHz to 2.5 GHz	10 V/m ^c	$d = 3.5 \sqrt{P}$ 80 MHz to 800 MHz $d = 7 \sqrt{P}$ 800 MHz to 2.5 GHz
			where <i>P</i> is the maximum output power rating of the transmitter in watts (<i>W</i>) according to the transmitter manufacturer and <i>d</i> is the recommended separation distance in meters (<i>m</i>). Field strengths from fixed RF transmitters, as determined by an
			electromagnetic site survey, ^a should be less than the
			compliance level in each frequency range. ^b Interference may occur in the vicinity of equipment marked with the following symbol:
			$((\cdot, \cdot))$
Note 1: At 80 MHz and 800 MHz, the higher frequency range applies.			

Note 2: These guidelines may not apply in all situations. Electromagnetic propagation is affected by absorption and reflection from structures, objects, and people.

a Field strength from fixed transmitters such as base stations for radio (cellular/cordless) telephones and land mobile radios, amateur radio, AM and FM radio broadcast and TV broadcast cannot be predicted theoretically with accuracy. To assess the electromagnetic environment due to fixed RF transmitters, an electromagnetic site survey should be considered. If the measured field strength in the location in which the Device is used exceeds the applicable RF compliance level above, the Device should be observed to verify normal operation. If abnormal performance is observed, additional measures may be necessary, such as re-orienting or relocating the Device.

b Over the frequency range 150 kHz to 80 MHz, field strengths should be less than 3 V/m.

c SimplyGo and SimplyFlo incorporate a robust design and conform with Radiated RF Immunity Test up to 10 V/m between 80 MHz and 2.5 GHz while the test requirement is 3 V/m.



Recommended Separation Distance Between Portable and Mobile RF Communication Equipment and Device

SimplyGo is intended for use in the electromagnetic environment in which radiated RF disturbances are controlled. The user of Ever Go can help prevent electromagnetic interference by maintaining a minimum distance between portable and mobile RF communication equipment (transmitters) and SimplyGo as recommended below, according to the maximum output power of the communications equipment.

Rated Maximum Output Power of Transmitter (Watts)	Separation Distance According to Frequency of Transmitter (meters)			
	150 kHz to 80 MHz d = 1.2 <i>√</i> P	80 MHz to 800 MHz d = 0.35 √P	800 MHz to 2.5 GHz d = 0.7 √P	
0.01	0.12	0.04	0.07	
0.1	0.37	0.11	0.22	
1	1.17	0.35	0.70	
10	3.69	1.11	2.21	
100	11.67	3.50	7.00	

For transmitters rated at a maximum output power not listed above, the recommended separation distance d in meters (m) can be estimated using the equation applicable to the frequency of the transmitter, where P is the maximum output power of the transmitter manufacturer.

Note 1: At 80 MHz and 800 MHz, the higher frequency range applies.

Note 2: These guidelines may not apply in all situations. Electromagnetic propagation is affected by absorption and reflection from structures, objects, and people.



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CHAPTER 4: SYSTEM OVERVIEW & SETUP

4.0 CHAPTER OVERVIEW

This chapter details the specifics of the SimplyGo and SimplyFlo Oxygen Concentrator and how to change settings.

4.1 SYSTEM OVERVIEW

4.1.1 SIMPLYGO SYSTEM OVERVIEW



Item	Description	Function
1	Control Panel	Control Switch and LCD Display
2	Carrying Handle	hand grip area for lifting and transporting the device
3	Patient Cannula Connector	Oxygen output and connection point for patient cannula
4	Power Input Connector	Connection point for Philips Respironics provided external power supplies: AC line voltage, vehicle DC
5	Air Exhaust Vent	Air outlet for enclosure ventilations fan
6	Air Intake Vent	Air inlet for enclosure ventilation fan
7	Battery	Rechargeable lithium-ion battery with integrated handle used to remove and install battery pack
8	Data Port	Input-Output data communication with the device.



4.1.2 SIMPLYFLO SYSTEM OVERVIEW



ltem	Description	Function
1	Control Panel	Control switches and LCD display
2	Carrying Handle	Hand grip area for lifting and transporting the device
3	Patient Cannula Connector	Oxygen output and connection point for patient cannula
4	Power Input Connector	Connection point for Philips Respironics provided external power supplies: AC line voltage
5	Air Exhaust Vent	Air outlet for enclosure ventilation fan
6	Air Intake Vent	Air inlet for enclosure ventilation fan
7	Data Port	Input-Output data communication with the device



4.2 CONTROL PANEL

4.2.1 SIMPLYGO CONTROL PANEL



ltem	Description	Function
1	Power	Turns the device On and Off
2	Alarm Silence	Turns the audible alarm off
3	Mode	Selects one of the three possible operating states of the device
4	Display Screens	Shows information about the operating status of the device
5	Plus (+)/Minus(-)	+ Increases the displayed setting; -Decreases the displayed setting
6	Patient Cannula Connector	Oxygen output and connection point for patient cannula



4.2.2 SIMPLYFLO CONTROL PANEL



ltem	Description	Function
1	Power	Turns the device On and Off
2	Alarm Silence	Turns the audible alarm off
3	Display Screen	Shows information about the operating status of the device
4	Plus (+)/Minus (-)	+ Increases the displayed setting; - Decreases the displayed setting
5	Patient Cannula Connector	Oxygen output and connection point for patient cannula



4.3 RUN TIME SCREEN DESCRIPTION

4.3.1 SIMPLYGO RUN TIME SCREEN DESCRIPTION



ltem	Symbol Description
1	Operating Mode
2	Battery Status
3	Setting
4	Breath Indicator
5	External Power Status
6	Audible Alarm Status
7	Alarm Type

4.3.2 SIMPLYFLO RUN TIME SCREEN DESCRIPTION



ltem	Symbol Description
1	Operating Mode
2	Setting
3	Audible Alarm Status
4	Alarm Type



4.4 SIMPLYGO DEVICE PULSE MODE WARM-UP BREATHING

When you turn on your SimplyGo device, it will sense if you are breathing from it. If you are not yet breathing through the cannula, SimplyGo will begin to pulse automatically about once every five seconds. The only purpose of this "device warm-up breathing" is to help the device warm up faster. As soon as you begin breathing through the cannula, the device will begin delivering pulses based on your breathing. Device warm-up breathing occurs only when your first turn on the device. You may begin breathing from the SimplyGo at any time. If the device does not sense a breath after two minutes, a No Breath alarm will sound.

4.5 SIMPLYGO INSERTION AND REMOVAL OF THE BATTERIES

To insert the battery correctly, follow these steps.

1. Place your device in a well ventilated location and make sure it is turned off.



- 2. To remove the battery, insert your fingers into the opening in the battery handle. Steadily pull upward on the handle until the battery is released from the enclosure. Continue to lift the battery until it is entirely removed from the battery compartment. If the device has been operating, the surfaces may be warm to the touch. This is normal.
- 3. Check the battery gauge. To do so, press the white button on the battery and watch how many LEDs light up. If the batteries are low, you can recharge them.

No. of LEDs	Battery Charge
4 LEDs Light:	75% to 100% full
3 LEDs Light:	50% to 75% full
2 LEDs Light:	25% to 50% full
1 LED Light:	10% to 25% full
1 LED Blinks 3 Times:	Battery is less than 10% full and needs to be recharged.

- 4. To insert the battery, insert your fingers into the opening in the battery handle and grip the handle between your fingers and thumb. Position the battery over the battery compartment in the top, rear corner of the SimplyGo enclosure with your fingers pointing toward the handle. The battery compartment is shaped so that there is only one way the battery can be inserted and this will align the battery correctly. Lower the battery into its compartment until the handle contacts the equipment enclosure. Firmly push on the battery handle until it snaps into place in the enclosure top.
- 5. After the battery is inserted, check to make sure the battery handle is level with or slightly below the top of the plastic case.
- 6. Momentarily depress the Power key, and the following should occur.
 - The LCD and the 5 Key backlights turn ON



The screen shown here displays on the LCD





4.6 OPERATING THE DEVICE AND CHANGING DEVICE SETTINGS

4.6.1 OPERATING THE SIMPLYGO DEVICE AND CHANGING DEVICE SETTINGS

You can change all device settings using the buttons on the control panel. This includes starting the device, stopping it, silencing an alarm, and changing oxygen flow.

To start your SimplyGo device, follow these steps.

1. Connect a nasal cannula to the patient cannula connector on the top of the device. Ensure the cannula is routed to prevent it from being pinched or kinked to avoid a disruption.



2. To start the device, press the Power button. After the first press, the display screen and the 5 button backlights turn off and on and you will see a screen similar to the one below, left. If the battery capacity is 1/2 full and the battery is being charged, the screen will appear as shown right.





3. Press the Power button a second time to place the device in operating mode. This second press helps prevent unwanted starts or inadvertent changes in oxygen flow. The introductory screen momentarily appears, shown at the left below, followed by the final operating mode screen, shown at right.



4. Every time the device starts up, the device starts producing oxygen to meet the specified setting. It may take up to ten minutes to reach the specified purity levels for the setting. It is safe to begin breathing from the SimplyGo device immediately. Breathing from the device will cause it to reach oxygen purity levels faster than ten minutes. The dot in the lower right hand corner of the LCD display is the pulse symbol. It appears whenever you take a breath and the device delivers a pulse of oxygen.

NOTE

When it is turned on, the device will automatically start at the flow rate setting used when the device was last turned off. As a precaution, each time you start the device, verify the flow setting.

5. To set the device's flow setting, press either the + or - button. To increase the flow setting, press the + button. To decrease the flow setting, press the - button. The device can be set to 1, 1.5, 2, 2.5, 3, 3.5, 4, 4.5, 5, 5.5, and 6 in Pulse or Sleep Mode. It can be set to .5, 1, 1.5, and 2 in Continuous Flow Mode.

WARNING

It is very important to set your device to your prescribed level of oxygen flow. Do not increase or decrease your flow rate from your prescribed level until you first consult with your physician.

6. Position the nasal cannula on your face and breathe normally through your nose.

4.6.2 OPERATING THE SIMPLYFLO AND CHANGING DEVICE SETTINGS

- 1. Select a location that allows the concentrator to draw in room air without being restricted.Make sure that the device is at least 15 to 30 cm away from walls, furniture, and especially curtains that could impede adequate airflow to the device.Do not place the device near any heat source.
- 2. After reading this entire manual, connect the output cable of the AC Power Supply to the Simply-Flo power input connector.
- 3. Connect the AC Power Cord's connector into the AC power supply.
- 4. Connect the AC Power Cord's plug into an AC outlet installed to meet national or regional electrical code.

NOTE

The AC Power Supply is equipped with a green light, which illuminates when it is connected to an energized AC power source.



5. Connect a nasal cannula to the patient cannula connector on top of the device. Ensure that the cannula is routed to prevent it from being pinched or kinked to avoid a disruption of oxygen flow?.



NOTE

A standard single lumen nasal cannula and tubing (not supplied) should be used to deliver oxygen from the device. The device works with cannula tubing up to 100ft. (30.5 m).

6. To start the device, press the Power button. After the first press, the display screen and the 4 button backlights turn on and you will see a screen similar to the one shown below.



Ітем	DESCRIPTION
1	Push Power again to turn device on.
2	Total number of operating hours for the device.
3	Software version in the device.
4	Indicates the allowable modes configuration of the device. Note: This may not display on all devices. This is normal



7. Press the Power button a second time to place the device in operating mode. This second press helps prevent unwanted starts or inadvertent changes in oxygen flow. The Introductory screen momentarily appears, shown at left below, followed by the final operating mode screen, shown at right.



Every time it starts up, the device starts producing oxygen to meet the specified setting. It may take up to twenty minutes to reach the specified purity levels for the setting. It is safe to begin breathing from the SimplyFlo device immediately.

NOTE

When it is turned on, the device will automatically start at the flow rate setting used when the device was last turned off. As a precaution, each time you start the device, verify the flow setting.

8. To set the device's flow setting, press either the + or – button.

To increase the flow setting, press the + button. To decrease the flow setting, press the – button.

The device can be set to .5, 1, 1.5, and 2 liters per minute (LPM) of continuous flow.

WARNING

It is very important to set your device to your prescribed level of oxygen flow.Do not increase or decrease your flow rate from your prescribed level until you first consult with your health care professional.

- 9. Be sure oxygen is flowing through the cannula. If it is not, refer to the Troubleshooting section of this manual.
- 10. Position the nasal cannula on your face, as shown below, and breathe normally through your nose.





11. When you are ready to turn your SimplyFlo device off, press the Power button. The screen below appears.



- 12. Press the Power button a second time and the SimplyFlo device will turn off.
- 13. Rather than pressing the Power button a second time, when this screen is displayed, the back light intensity may be increased or decreased by repeatedly pressing the Plus (+) or Minus (-) key until the desired back light intensity is achieved. The device may then be powered off using steps 11 and 12 above.

4.7 CLEANING THE SIMPLYGO/SIMPLYFLO AND SIMPLYGO RECHARGEABLE BAT-TERY

WARNING

To avoid electrical shock, do not remove the SimplyGo/SimplyFlo Covers. Do not apply liquid directly to the covers. Do not use alcohol, solvents, polishes or any oily substances on the device, as they are flammable.

CAUTION

Do not allow liquids into any of the controls, the interior of the case, or the oxygen tubing connector.

The exterior covers of the device and rechargeable battery should be cleaned as needed:

- 1. Turn the device off and disconnect from the power source before cleaning.
- 2. If the SimplyGo battery is removed, wipe the battery bay and battery with a dry cloth.
- 3. Clean the device exterior using a damp cloth with a mild household cleaner and wipe dry. Or, if you use medical disinfectants, be sure to follow the manufacturer's instructions. For disinfection, Philips recommends the following:
 - Discide Ultra Towelettes: Manufacture Palmero, www.palmero-health.com (or equivalent)

4.8 CLEANING THE CARRYING CASE

If necessary, the carrying case can be washed in a washing machine using a mild laundry detergent. Air dry.

To wash the carrying case, use only warm water and a mild liquid dish detergent

- 1. Remove the SimplyGo/SimplyFlo device from the carrying case.
- 2. Dampen a cloth in the detergent and water solution and wipe the outside surfaces of the case clean.


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CHAPTER 5: ALARMS & TROUBLESHOOTING

5.0 CHAPTER OVERVIEW

This chapter identifies the alarms associated with the SimplyGo Portable Oxygen Concentrator and SimplyFlo Transportable Oxygen Concentrator. This chapter should be used by service technicians to help diagnose problems with the SimplyGo or SimplyFlo, along with determining what parts, if any, need to be replaced.

5.1 SIMPLYGO ALARM INDICATORS AND SCREEN SYMBOLS

VISUAL, AUDIO INDICATORS	DESCRIPTION
3 short beeps + 1 long beep	No Breath Alarm This alarm occurs when a breath is not detected for a period of 2 minutes or more. It can be silenced by pressing the Alarm symbol shown on the screen. This alarm becomes silent as soon as a breath is detected. If no breath is detected after approximately 30 minutes, the device shuts down to conserve power. (This alarm is inactive for ten minutes after startup.)
3 long beeps + 1 short beep	Low Oxygen Concentration Alarm This alarm occurs when the device is delivering a lower concentration of oxygen than specified. This alarm can be silenced by pressing the Alarm symbol.
1 long been after 2 minutes	<i>High Breath Rate Alarm</i> This alarm indicates that the user's breath rate is exceeding the capacity of the device. The device is still working properly and is still providing oxygen at the rate specified for the setting. The beeps can be silenced by pressing the Alarm symbol.
3 short beeps + 3 long beeps	Technical Fault Alarm This alarm occurs when the device has a general malfunction and the device is no longer operating properly. The device may or may not shut down depending on the severity of the alarm. This alarm can be silenced if the Alarm Silence Symbol appears.
Ĩ 2.0 1 short beep	Low Battery Alarm This alarm occurs when approximately 17 minutes of battery life remains. Remaining battery life is dependant on your device settings and your activity level. The empty battery symbol flashes on-screen.



VISUAL, AUDIO INDICATORS	DESCRIPTION
[≋] № 2.0	No Flow Alarm This alarm occurs when the device detects there is no oxygen flowing in the patient cannula.
3 long beeps + 1 short beep	
Ĩ 2.0 △ 2.0 Alternating short and long beeps	Depleted Battery Alarm This alarm occurs when approximately two minutes of battery life remains. The battery symbol flashes on-screen.
×	Alarm Silence Symbol This symbol appears when you press the Alarm Silence button to silence the audible alarm (beeps).
\bigtriangleup	<i>Attention</i> <i>This symbol appears when corrective action is required.</i>
	Battery Charging While Almost Empty Symbol This battery symbol appears (with the charging bars scrolling on the left side) when the battery is depleted and recharging.
Ē	Battery Charging While Partly Full Symbol When a battery symbol similar appears (with the charging bars scrolling on the left and at mid-height on the right), the battery is partly full and recharging. The left side of the symbol indicates charging, and the right side indicates the battery level.
1 long beep	Battery Charge Complete Symbol This battery symbol appears when the battery is fully charged.
	Power Connection Symbol
	This symbol appears when the device is connected to an AC, DC, or airline power source.



VISUAL, AUDIO INDICATORS	DESCRIPTION
(Power Connection Symbol Disappears) 1 short beep	The Power Connection symbol disappears when the device is disconnected from the power source.
<u></u>	On/Off Symbol This symbol appears when the device is powered on, or is ready to be turned on or off.
1st press of the Power button = 1 long beep	
2nd press of the Power button to turn device OFF = 3 long beeps	
	Pulse Symbol The dot appears in the lower, right hand corner of the display screen when the device delivers a pulse, whenever you take a breath.
	Pulse Mode Indicator This symbol appears when the device is operating in Pulse Mode.
·	Sleep Mode Indicator This symbol appears when the device is operating in Sleep mode.
≈	Continuous Flow Mode Indicator This symbol appears when the device is operating in Continuous Flow Mode.
2.0 1 short beep	<i>Flow Control Setting</i> The large number on the right side of the screen shows the oxygen flow setting. (In this example, it is a 2.) This number can range from 1 to 6 in increments of one-half for Pulse and Sleep modes and from .5 to 2 for Continuous Flow Mode



5.2 SIMPLYFLO ALARM INDICATORS AND SCREEN SYMBOLS

VISUAL, AUDIO INDICATORS	DESCRIPTION	WHAT TO DO
A sequence of 3 long beeps + 1 short beep that repeats every 4 seconds	Low Oxygen Concentration Alarm This alarm occurs when the device is delivering a lower concentration of oxygen than specified. This alarm can be silenced by pressing the Silence button. Note: This alarm occurs when the internal O2 sensor reads <82% O2. This alarm will turn off if the system is able to recover from the fault and achieve >84% O2.	Change to another source of oxygen and contact your home care provider.
A sequence of 3 short beeps + 3 long beeps that repeats every 4 seconds.	Technical Fault Alarm This alarm occurs when the device has a general malfunction and the device is no longer operating properly. The device may or may not shut down depending on the severity of the alarm. This alarm can be silenced if the Symbol appears on-screen. If not, the user must turn off the power to silence the alarm.	If this alarm occurs again, change to another source of oxygen and contact your home care provider.
A sequence of 3 long beeps + 1 short beep that repeats every 4 seconds.	No Flow Alarm This alarm occurs when the device detects there is no oxygen flowing in the patient cannula.This alarm can be silenced by pressing the Silence button.	Check the cannula for kinks or other obstructions that are stopping oxygen flow through it.



VISUAL, AUDIO INDICATORS	DESCRIPTION	W HAT TO DO
\$	Alarm Symbol This symbol appears when an event occurs that generates an audible alarm.	Refer to the associated alarm indicator also being displayed.
×	Alarm Silenced Symbol This symbol appears when you have pressed the alarm silence button on the control panel to silence an audible alarm.	Refer to the associated alarm indicator also being displayed
Δ	Attention This symbol appears when corrective action is required.	Ensure that the intake and exhaust vents are not blocked. Allow the device to warm up. If the alarm continues, contact your home care provider.
1st press of the Power button = 1 beep 2nd press of the Power button = 3 beeps	On/Off Symbol This symbol appears when the device is powered on, or is ready to be turned on or off.	Press the Power button to turn the device on or off. Note : To prevent inadvertent starts and stops, the device requires two presses of the Power button to turn it on and off.
2.0 1 short beep	Flow Control Setting The large number on the right side of the screen shows the oxygen flow setting. (In this example, it is 2.) This number can range from .5 to 2 for Continuous Flow.	If this is your flow setting, no action is needed. If this is not your flow setting, press the + button to increase this number or press the – button to decrease this number.



VISUAL, AUDIO INDICATORS	DESCRIPTION	WHAT TO DO
Constant audible alarm	Loss of Power alarm The SimplyFlo will sound a constant audible alarm if the device detects it has lost sufficient power to operate properly.	Verify that the device is plugged into an appropriate external power source. On the SimplyFlo AC power supply, verify that the green LED is illuminated. If the device has in fact lost power, the alarm can be silenced by tilting the device 90 degrees to the left or right. If power cannot be restored to the device, change to another source of oxygen and contact your home care provider.



5.3 SIMPLYGO/SIMPLYFLO DATA RECOVERY TOOL AND MANIFEST FILE

This Software is designed to recover and view events from the SimplyGo and SimplyFlo devices and also provide "real-time" viewing of certain system parameters during operation. The Tool is to be used for system monitoring and troubleshooting, if required. Readings displayed by the indicators in the real time viewer shall not be used for measurements or readings required for final testing of the SimplyGo/SimplyFlo.

5.3.1 COMPUTER SYSTEM & EQUIPMENT REQUIREMENTS

- Computer with Microsoft Windows 7 (32/64 bit) or XP (32 bit) operating systems only.
- Oxygen Interface Hardware Kit, Respironics Part Number 1073499, includes the following:
 - 1 ea. USB-MiniDIN7 Communication Module
 - 1 ea. USB Interface Cable
 - 1 ea. MiniDIN Interface Cable





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5.3.2 SOFTWARE INSTALLATION

- 1. Log into http://my.respironics.com.
- 2. Click on the Service Software and Documentation link.



3. In the menu below, select SimplyGo/SimplyFlo.





4. Click on the Download button for SimplyGo/SimplyFlo Data Recovery Tool.



- 5. When the following prompt appears select the Save Button.
- 6. Save the program to the location of your choice on your PC.
- 7. When the download is complete the following prompt will appear. Select the Run button.



8. If the following screen appears select the Run button.

The publisher could not be verified. Are you sure you want to run this software?		
Na	me: Data_Recovery_Tool	_for_SimplyGo.exe
Publis	er: Unknown Publishe	r
		Run Don't Run



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9. Select the Ok button.



10. When prompted select the Unzip button.



11. Select Ok.



12. Select the Next button.

J Data Recovery Tool for SimplyGo
Destination Directory Select the primary installation directory.
All ochware will be installed in the following locations. To install software into a different locations, click the Browse button and select another directory.
Directory for Data Recovery Tool for SimplyGo C:\Program Files (x86)\Data Recovery Tool for SimplyGo\ Browse
Directory for National Instruments products C-VProgram Files (x88)/National Instrumenta\ Browste
<< Back Next >> Cancel



PAGE 5-11

13. Click the "I Accept button", then click Next.

e	Data Recovery Tool for SimplyGo
	License Agreement You must accept the licenses displayed below to proceed.
-	N
	NATIONAL INSTRUMENTS SOFTWARE LICENSE AGREEMENT
	INSTALLATION NOTCE: THIS IS A CONTRACT. BEFORE YOU DOWNLOAD THE SOFTWARE AND/OR COMPLETE THE INSTALLATION PROCESS, CAREFULLY READ THIS AGREEMENT. BY DOWNLOADING THE SOFTWARE AND/OR CLICKING THE APPLICABLE BUTTON TO COMPLETE THE INSTALLATION PROCESS, YOU CONSENT TO THE TERMS OF THIS AGREEMENT TAD YOU AGREED TO BE BOUND BY THIS AGREEMENT. IF YOU DO NOT WISH TO BECOME APARTY TO THIS AGREEMENT AND BE BOUND BY ALL OF ITS TERMS AND CONDITIONS, CLICK THE APPROPRIATE BUTTON TO CANCEL THE INSTALLATION PROCESS, DO NOT INSTALL OR USE THE SOFTWARE, MAD RETURN THE SOFTWARE WITHIN THING JOAK OF RECEIPT OT THE SOFTWARE, MAD RETURN THE SOFTWARE WITHIN THING JOAK SOFTWATE, MAD RETURN THE SOFTWARE WITHIN THING JOAK SOFTWATE, MAD RETURN THE SOFTWARE WITHIN THING AND AND THE SOFTWARE, MAD RETURN THE SOFTWARE WITHIN THING AND AND AND AND ADD THE OFTWARE WITH ALL ACCOMPANYING WITHIN THATERIALS AL ONG WITH THEIR CONTAINERSIS TO THE PLACE YOU DRIANED.
	The software to which this National Instruments license applies is Data Recovery Tool for SimplyGo. I accept the above 2 License Agreement(s) I do not accept all these License Agreements.
	Cancel

14. The following screen will appear, click Next.

Data Recovery Tool for SimplyGo	x
Start Installation Review the following summary before continuing.	
Adding or Changing + NF serial 38.1 • Jaa Recovery Tool for SimplyGo Files • NIATSA 5.1 Pun Time Support Origination Support • NI VO Trace 3.0 • NI Kessuremt & Automation Explorer 5.1 • NI System Configuration 5.1.0	
Click the Next button to begin installation. Click the Back button to change the installation settings.	
Save File << Back Next >> (Cancel

15. The following prompt will appear, select the Next button.

Data Recovery Tool for SimplyGo	
The installer has finished updating your system.	
	<< Back Next >> Finish



16. You will then receive the following prompt, Select Restart Later.



17. Click on the Download button for SimplyGo/SimplyFlo Manifest File.

RESPIRONICS			
😧 Help 🦉 Ny Preferences 🏯 Print	You are logged in as soot.waugaman@philips.com. 🚮	Log Out	
my Respironics	service		
Account	Software and Document List		
Order Status	Choose a Category: SmplyGo +		
Respironics Order Status	Description		
Service			
Werranty Search	Data Recovery Tool for SimplyGo/simplyFLO	nioad	
Service Software and Documentation Utility Tools Product Operating Updates EncorePro Application EncorePro Patches	This Tool is designed to recover and view events from the SimplyGo Device. This tool now contains functionality to allow the service technicis on the ability to upgrade devices onforwer and system coursmeters; however this new functionality will only be available with a corresponding Manifest File. This Tool is validated for use with Microsoft Windows? or XP Professional Operating Systems (Only). Refer to the SimplyGo Service Manual for User instructiona.		
 Ance updates Standust Host PC Direct OmniLab AVAPS Upgrade Documentation Paint Clinical Remote 	Respirolits, Inc. 1001 Hurry figle Late Harrysville, PA 15668 USA EC:REP		
 DirectView Smart Monitor 2 Trilogy Service Actiwatch Application Software 	SimplyGo Manifest File April 06/19/2013	nioad	
Software System Requirements Encore Products Reports Manual EverGo Service Software EverFlo Service EverFlo Service Dhilton Respirations System One	This file is to be used in conjunction with the SimplyGo Data Recovery Tool and will enable functionality that will allow the service technician the ability to upgrade device software and system parameters. This Tool is validated for use with Mirocraoft Windows 7 or XP Professional Operating Systems (Only). Refer to the SimplyGo Service Manual for User Instructions.		
 FASC Information North American Field Communications Enternational Field Communications 	Respironics, Inc. Respironics Deutschland 1001 Humy Ridge Late Gewerte strates 17 Renyswille. PA 15668 USA EC[REP] 0123		
p. A TOM. Incubatons b (BRAP A20)(A40 Phillips Respiranics Automated Test Software b SimplyGo System One Touch Non Warranty Service Program b Service Training Catalog 2013 b Tolony Coheses Lindester			

18. Select Open.



- 19. Ensure that the files are unzipped to the same destination folder as the SimplyGo/SimplyFlo Data Recover Tool was installed to. The devault file location is C:\Program Files (x86)\Data Recovery Tool for SimplyGo\
- 20. Restart the PC.



21. After the system is restarted, click on the following Icon, located on the Desktop, to properly install the FTDI drivers.



22. Double Click the icon on your desktop to open.





5.3.3 COMMUNICATION PORT SETTINGS

- Once the Communication Port has been assigned/ established to communicate with the SimplyGo, locate the My Computer Icon either on the computer Desktop, or through Windows start menu.
- 2. Using the mouse, right "click" on My Computer and select Properties.
- 3. Select the Hardware tab and then the Device Manager button.
- 4. Select the Ports drop down arrow, locate and right "click" the USB serial port, and select Properties.
- 5. Select the Port Settings tab and then select the Advanced button.
- 6. Locate and select the Latency Timer drop down arrow and select a setting of 2.
- 7. Select the Ok button when applicable while closing all windows.
- 8. In the Data Recovery Tool communication port window, select the drop down arrow and select Refresh. This concludes adjusting the Port setting.

5.3.4 CONTEXT HELP

The SimplyGo/SimplyFlo Data Recovery Tool application is designed with a Context Help function to describe specific features throughout the Tool. When the application has been launched, Context Help can be accessed by either selecting Help at the tool bar header or selecting (Ctrl+H) on the keyboard. When the mouse cursor hovers or idles over a feature, a description is populated in the Context Help display window.



5.3.5 PROCEDURE FOR USE

- 1. Start the application by selecting the SimplyGo Data Recovery Tool Icon on the computer Desktop or from the computer All Programs list.
- 2. Connect the USB Interface Cable, provided in the Oxygen Interface Hardware Kit, between the Communication Module and the Computer USB port.
- 3. Connect the MiniDIN Interface Cable, provided in the Hardware Kit, to the Communication Module.
- 4. Select the communication port drop down arrow on the Data Recovery Tool Software window and select Refresh.

🖾 D	lata F	lecovery	Tool for SimplyGo
<u>F</u> ile	<u>E</u> dit	<u>O</u> perate	<u>H</u> elp
I	5imply(50 💽	



5. Once again select the drop down arrow and select the COM port which was just populated.



- 6. This is the communication port that the Computer has assigned to communicate with the SimplyGo or SimplyFlo. Refer to the Communication Port Settings, if you are using the assigned port for the first time.
- 7. Remove the SimplyGo/SimplyFlo Communication Cover from the rear of the device to access the miniDIN connector.
- 8. Align and carefully connect the miniDIN Interface Cable connector to the SimplyGo/SimplyFlo connector.
- 9. If connected to a SimplyGo, verify a charged battery is inserted in the SimplyGo, or a known good battery with the SimplyGo Power Supply connected between the SimplyGo and a specified AC power source. If connected to a SimplyFlo, connect the SimplyFlo to an AC power source.
- 10. Turn on the SimplyGo/SimplyFlo.
- 11. The Software will automatically begin recovering the Event data from the SimplyGo/SimplyFlo.

Data Recovery Tool for SimplyGo					
Ele Edit Ope	rate Help				
COM7					
	Retrieving SimplyGo event data This process will take approximately 20 seconds.				
	Progress				

12. The Event data will then be displayed and a (Save as) display window will also appear. If desired, the event data can be saved at this point or can be saved by selecting the File menu from the Tool bar header at any point after closing the (Save as) window as long as the device is not turned off



and the application is still running. The following is an illustration of the Events page and the Context Help description of the features on the page:

Data Recovery Tool for SimplyGo		Context Help					
Ble Edit Operate Help			^				
		Events					
III COMP		This table lists all event entries found in SimplyGo's event memory. For each event, three items are displayed: - the overall hourmeter when the event occurred, - text description of the event, and					
Select Pi	le->Save Events to re-save the event data f						
Events	Usage Hours	- the elapsed time since SimplyGo was powered on for that session					
Fuerts							
(The list is sorted by hourmeter time, most recent					
Hourmeter	Event	event first. A scrollbar appears on the right of					
262	Invalid PowerOff	event mist. A scrollbar appears on the right of					
262	Invalid PowerOff	the table in needed to view an events.					
262	Invalid PowerOff						
262	Invalid PowerOff	2 <	>				
262	Invalid PowerOff	v					
261	Invalid PowerOff	0					
261	Low Bat	>=255					
260	Low Bat	>=255					
260	Low Bat	>=255					
259	Low Bat	>=255					
258	Low Bat	>=255					
258	Low Bat	>=255					
257	Low Bat	>=255					
256	Low Bat	>=255					
255	Low Bat	>=255					
254	Low Bat	>=255					
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252	Low Bat	>=255					
251	Low Bat	>=255					
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249	Low Bat	>=255					
249	Low Bat	>=<55					
240	Low Bat	>=255					
247	Low Bat	>=<55					
246	Low Bat	211(3)					
245	Low Bat	27629					
244	Low Bat	27539					
243	Low Bat	/#522					
246	Low Bat	>=====================================					
240	Low Bat						
230	Low Bat						
239	Low Bak						
237	Low Bat	>=275					
236	Low Bat	>=25					
235	Low Bat	>=25					
234	Low Bat	>=25					
233	Low Bat	>=25					
232	Low Bat	>=255					
231	Low Bat	>=255					
230	Low Bat	7 275 4					

13. The Software tool provides two additional pages: Usage Hours, and Real time, which can be viewed by selecting the appropriate tabs.



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	very Tool	for Sim	plyGo									Context Help	E
Edit Ope	arate Help											Day (BrPM Range vs Setting)	^
OM7												bay (bir rinkinge vis betting)	
	Select F	ile->Save	e Events to	re-save th	e event da	ta for this u	int.	Ev	ent data s	wed? 💌	Yes	This table shows elapsed operating hours broken down by breath rate range vs. setting for	
enès	SASASASA		Use	age Hours				Reatin		666666		davtime mode.	
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8 <12	0.0	0.0	0.1	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0		
12 <16	0.0	0.0	0.3	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0		
16 <20	0.0	0.0	2.4	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.3		
20 <24	0.0	0.0	105.4	0.0	0.0	0.0	0.0	0.0	0.0	0.0	11.6		
24 <28	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.1		
28 <32	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.1		
32 <36	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	13.6		
36 <40	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0		
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FIGURE 5-1: USAGE HOURS





- The Real time page provides the opportunity to monitor system parameters while the SimplyGo/ SimplyFlo is in operation.
- The alarm indicators shown while viewing this screen are only for CURRENT conditions, while the event table shows past alarm conditions.
- Again use the Context Help function for a description of each Indicator. The following is an illustration of the Real time page and the Context Help description of the Pressure gauge:



FIGURE 5-2: REAL TIME



5.3.6 SIMPLYGO/SIMPLYFLO TROUBLESHOOTING

PROBLEM / EVENT CODE	POSSIBLE CAUSE	RECOMMENDED ACTIONS
Dovice Won't Turn On	 SimplyGo Battery is depleted 	 Use the AC or DC power cords to operate the device (with the battery inserted) to recharge the battery.
	 SimplyGo Battery is not installed correctly. 	 Remove the battery and re-install it correctly.
	 Power button not pressed twice 	Press the power button twice.
SimplyGo Will Not Trigger A	 SimplyGo is not turned on. 	Press the power button twice.
	 Cannula tubing is kinked or twisted. 	 Make sure the tubing is connected properly to the oxygen outlet port and that it is free of any obstruction.
Oxygen Not At Full Concentration	Device is warming up	 Wait 10 minutes for the device to deliver oxygen at the prescribed concentration.
Low O2 Concentration SimplyGo High Breath Rate	 Leaks Air Inlet Filter Faulty Compressor Defective process valves Faulty Sieve Canister User caused event 	 Check the spine using snoop leak detector and replace if necessary. Ensure all tubing is properly connected. Remove Inlet Filter, operate device. If concentration increases replace filter. Verify and Replace the compressor Check valve connections or replace the defective valve Replace both sieve canisters if needed. Normal event - no action necessary
Low O2 Sensor failure	Main PCA	Replace the Main PCA
Low Pressure failure	 Leak and tubing connections, Compressor sieve canister connections Spine leaks Faulty Product Tank 	 Using Real time data with a setting of Pulse 1 in Demo mode, check the pressure to ensure it is above 4. Check compressor RPM and abnormal compressor noise. Using snoop leak detector check for leaks in the spine. Replace Product Tank
Hard Inter processor packet transmission Hardware failure	• Main PCA	Replace the Main PCA
RAM Hardware failure at power on	Main PCA	Replace the Main PCA



PROBLEM / EVENT CODE	POSSIBLE CAUSE	RECOMMENDED ACTIONS
ROM Hardware failure at power on	Main PCA	Replace the Main PCA
System parameter Hardware failure at power on	Main PCA	Replace the Main PCA
Motor re-start	Compressor	Compressor and Main PCA
SimplyGo Inhibit Battery	High Temperature	Allow the unit to cool off
Charging		• Real Time temp Driver above 75° C
		• Battery Temp above 58° C
SimplyGo Re-enable Battery Charging	 The unit charges the battery 	 Allow the unit to cool to below 74° C and allow the battery to cool below 58° C
High PCB temperature	High MSP Temp	 Confirm real time reading for the temperature.
		Restricted air flow
		Check fan
SimplyGo High Battery	High ambient	Replace the battery if defective.
Temperature	Temperature or defective battery	• Allow the unit to cool off below 58° C
SimplyGo Low Battery Declared	 Unit was not plugged in to recharge 	 Recharge the battery/ defective charger
SimplyGo Battery Depleted Declared	Defective battery	Replace the battery
SimplyGo Power Off Due To Low Battery	Low power level	• Plug in the unit or defective battery
SimplyGo Invalid power down	 Unplugged from the wall AC 	Turn the unit off first then unplug the unit from AC Power.
Watchdog Occurred	• Unit will power off and	Timers need to reset
	start running when power is restored	Invalid power off
High O2 Sensor failure	Main PCA	Replace the Main PCA
Cooling Fan Failure	• Fan connection or Fan	Check Fan Connections
	Issue	Replace the fan
Entered the backup state when in Night Time mode	No Breath detected	Normal event
No Flow (Kinked cannula)	Kinked Cannula	Straighten the Cannula
Alarm	Kinked internal tubing	Replace internal tubing as needed
Delivery Valve Leak Failure	Bad Delivery Valve	Replace the Delivery Valve
Delivery Valve Stuck Failure	Bad Delivery Valve	Replace the Delivery Valve



PROBLEM / EVENT CODE	POSSIBLE CAUSE	RECOMMENDED ACTIONS
High Pressure failure	 Check for kinked tubing Check Patient Filter for obstructions Main PCA 	 Use Real time data and confirm Event Code Remove Obstructions, replace Patient Filter Replace Main PCA
Excessive Number of Motor Restarts Failure	 Compressor Wire connections to the Hall effect sensor 	Check the connectionsReplace the compressor
<i>Power Off Due To No Breathing for 30 minutes in Day Time mode</i>	Power off	Normal event
Power Off Due To a Technical Failure	Main PCAValvesFan	 Replace the Main PCA Check wire connections



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CHAPTER 6: MAINTENANCE

6.0 CHAPTER OVERVIEW

This section describes scheduled and routine maintenance procedures. Normal routine maintenance involves periodic checking, cleaning, and or replacing the following items as necessary:

- Cabinet cleaning
- LPM flow setting to the prescribed level
- Oxygen concentration level

6.1 CABINET

Commensurate with hospital or homecare policies, Respironics recommends cleaning the cabinet and inspecting for damage as necessary.

WARNING

To avoid electrical shock, do not remove the SimplyGo and SimplyFlo covers. The covers should only be removed by authorized service personnel. Do not apply liquid directly to the covers. Do not use alcohol, solvents, polishes or any oily substances on the device, as they are flammable.

CAUTION

Do not allow liquids into any of the controls, the interior of the case, or the oxygen tubing connector. If this occurs, contact your home care provider for assistance.

The exterior cover of the device should be cleaned as needed:

- 1. Turn the device off and disconnect from the power source before cleaning.
- 2. Clean the device exterior using a damp cloth with a mild household cleaner and wipe it dry. Or, if you use medical disinfectants, be sure to follow the manufacturer's instructions. For disinfection, Philips Respironics recommends the following:
 - Discide Ultra Towelettes: Manufacture Palmero, www.palmerohealth.com (or equivalent)

6.2 FLOW SETTING

Commensurate with hospital or homecare policies, Respironics recommends verifying the patient flow setting as necessary. Refer to the Testing section for more detailed instructions on how to check the flow setting.



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6.3 OXYGEN CONCENTRATION VERIFICATION

Commensurate with hospital or homecare policies, Respironics recommends verifying the oxygen concentration level per homecare provider's policy. Refer to the Testing section for more detailed instructions on how to check the oxygen concentration level.

6.4 COMPRESSOR

Respironics does not require routine maintenance SimplyGo or SimplyFlo Oxygen Concentrator compressor.



6.5 SIMPLYGO/SIMPLYFLO OXYGEN CONCENTRATOR MAINTENANCE RECORD

MODEL NUMBER	SERIAL NUMBER

DATE/HOURS/LPM (Record at Each Check)	OXYGEN CONCENTRATION (Check Level)

CABINET (Clean and Inspect as Necessary)	FLOW SETTING (Check Setting)



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CHAPTER 7: REPAIR & REPLACEMENT

7.0 CHAPTER OVERVIEW

This chapter illustrates the replacement procedures for each of the available Repair Kits for the SimplyGo Portable Oxygen Concentrator and SimplyFlo Transportable Oxygen Concentrator.

For technical assistance or replacement part ordering information, contact Respironics Product Support.

USA and Canada

Phone: 1-800-345-6443 Fax: 1-800-866-0245

International

Phone: 1-724-387-4000 Fax: 1-724-387-5012

Visit Philips Respironics Home Page on the World Wide Web at:

www.philips.com

NOTE

When removing the spine assembly from the Front and Rear Enclosures, the Front Enclosure can be used to seat the spine assembly while performing replacement activities for parts assembled to the spine assembly.



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7.1 MAIN PCA CONNECTIONS LOCATIONS

Use the pictures below to help identify the connections that need removed or installed during each replacement section. For clarity purposes all connections and assemblies have been removed from the Main PCA.

For SimplyFlo Main PCA, omit connections J1, J3, and J17.



FIGURE 7-1REAR SIDE CONNECTIONS





FIGURE 7-2: FRONT SIDE MAIN PCA CONNECTIONS



NOTE

When it is required to disconnect the Compressor or Balance Valve connections, it is recommended that you partially remove the Main PCA to access the connections to avoid any damage that may occur when removing and reinstalling them from the compressor side of the device.





7.2 REAR ENCLOSURE REPLACEMENT

Removal:

- 1. For SimplyGo, remove the Battery if inserted.
- 2. Remove the nine screws securing the Rear Enclosure to the Spine Assembly.



- 3. Adjust the device so the handle is facing you and the battery compartment is facing up.
- 4. Gently separate the Rear Enclosure from the front enclosure. For SimplyGo, you will expose the battery wire harnesses.
- 5. For SimplyGo, disconnect the Battery Wire Harness from J1 and J3 on the Main PCA.

Installation: (for item identification, refer to removal instructions above)

- 1. For SimplyGo, connect the Battery Wire Harness to J1 and J3 on the Main PCA.
- 2. Carefully press the Rear Enclosure to the Front Enclosure. Ensure you do not kink any tubing or pinch any wiring.
- 3. Secure the Rear Enclosure with the nine screws.



7.3 SIMPLYGO BATTERY CONNECTION PCA/ BATTERY ENCLOSURE REPLACE-MENT

Removal:

- 1. Remove the Rear Enclosure.
- 2. Remove the 5 screws securing the Battery Enclosure to the Rear Enclosure.



3. Remove the Battery PCA from the Battery Enclosure.



Installation: (for item identification, refer to removal instructions above)

1. Place the Battery Connection PCA into the Battery Enclosure.



- 2. Connect the Battery Enclosure to the Rear Enclosure by tightening the 5 screws.
- 3. Install the Rear Enclosure.



7.4 FRONT ENCLOSURE REPLACEMENT

Removal:

- 1. Remove the Rear Enclosure.
- 2. Remove the Anti-Satic Shield.
- 3. Remove the Power Harness from J2 on Main PCA.
- 4. Push open the locking tab and disconnect the display ribbon cable from J18 on the Main PCA.
- 5. Remove Patient Outlet tubing from Patient Filter.





6. Remove the 7 screws securing the Spine Assembly to the Front Enclosure and remove the Front Enclosure.



Installation: (for item identification, refer to removal instructions above)

- 1. Connect the Front Enclosure to the spine assembly by tightening the 7 screws to 6 in.-lbs.
- 2. Connect the Patient Outlet Tubing to the Patient Filter.
- 3. Connect the display ribbon cable to J18 on the Main PCA.
- 4. Connect the Power Harness to J2 on the Main PCA.


5. Install the Anti-Static Shield.



6. Install the Rear Enclosure.



7.5 PRODUCT TANK REPLACEMENT

Removal:

- 1. Remove the Rear Enclosure.
- 2. Cut the two tie wraps securing the product tank to the spine assembly.



3. Disconnect the product tank tube from the Check Valve housing.





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- 1. Connect the product tank tube to the Check Valve housing.
- 2. Slide the tie wrap through the two slots on the spine assembly.



- 3. Place the Product Tank into the Spine assembly and tighten down with the tie wrap.
- 4. Secure the primary power wire to the product tank using the second tie wrap.
- 5. Install the Rear Enclosure.



7.6 EXHAUST VALVE/PRESSURE (FILL) VALVE REPLACEMENT

Removal:

1. Remove the Rear Enclosure.



2. For Exhaust Valve (yellow dot) replacement, remove wire harness from location J9 or J8 on the Main PCA and for Pressure (Fill) Valve replacement, remove wire harness from location J6 and J7 on the Main PCA.



3. Remove the four T10 Torx screws securing the valve(s) to the spine assembly.



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Installation: (for item identification, refer to removal instructions above)

- 1. Connect the Valve to the to the Spine Assembly by tightening the four Torx screws.
- 2. Connect the wire harness to the proper location on the Main PCA.



3. Install the Rear Enclosure.



7.7 PATIENT DELIVERY VALVE REPLACEMENT

Removal:

- 1. Remove the Rear Enclosure.
- 2. Disconnect the Patient Delivery Valve from J16 on the Main PCA.
- 3. Remove the two screws securing the Patient Delivery Valve to the Check Valve Assembly.



- 1. Ensure that the two O-rings are installed on the bottom of the Patient Delivery Valve and secure the Patient Delivery Valve to the Check Valve Assembly using the two screws.
- 2. Connect the Patient Delivery Valve wire harness to J16 on the Main PCA.
- 3. Install the Rear Enclosure.



7.8 MAIN PCA ASSEMBLY REPLACEMENT

Removal:

- 1. Remove the Rear Enclosure.
- 2. Disconnect the pressure tubing from the Check Valve Assembly.
- 3. Disconnect the flow tubing from the Check Valve Assembly
- 4. Disconnect the patient outlet tubing from the Patient Filter Inlet Port.



- 5. Disconnect the Display Ribbon Cable from J18.
- 6. Disconnect the four valve wire harnesses from J6, J7, J8, J9 on the Main PCA.
- 7. Disconnect the Fan wire harness from J10 on the Main PCA.
- 8. Disconnect the Patient Deliver Valve From J16.





9. Remove the 5 philips screws securing the Main PCA Assembly to the spine assembly.

- 10. Disconnect the Sieve Bed Balance Valve from J14 on the Main PCA. This connection can be found on the rear side of the Main PCA.
- 11. Disconnect the Compressor wire harnesses from J20 and J4 on the Main PCA. These connections can be found on the rear side of the Main PCA.



- 1. Connect the Compressor wire harnesses to J20 and J4 on the Main PCA. These connections are found on the rear of the Main PCA.
- 2. Connect the Sieve Bed Balance Valve to J14 on the Main PCA. This connection can be found on the rear side of the Main PCA.
- 3. Connect the Patient Delivery Valve Wire harness to J16 on the Main PCA.
- 4. Connect the Fan wire harness to J10 on the Main PCA.
- 5. Connect the four valve wire harnesses to J6, J7, J8, and J9 on the Main PCA.
- 6. Connect the flow tubing to the Check Valve Assembly.
- 7. Connect the pressure tubing to the Check Valve Assembly.
- 8. Connect the patient outlet tubing to the Patient Filter Inlet Port.
- 9. Connect the Display Ribbon Cable to PCA J18.
- 10. Install the Rear Enclosure.



7.9 CHECK VALVE / GASKET REPLACEMENT

Removal:

1. Remove the Rear Enclosure.



2. Remove the 6 T9 Torx screws.



3. Remove the Check Valve and Gaskets from the spine assembly.





- 1. Install the Check Valves, O-rings, and gasket in the spine assembly.
- 2. Secure the check valve housing to the spine assembly by tightening the 6 T9 Torx screws.
- 3. Install the Rear Enclosure.



7.10 SIEVE BED BALANCE VALVE REPLACEMENT

Removal:

- 1. Remove the Rear Enclosure.
- 2. Remove the Front Enclosure.
- 3. Remove the wire harness from J14 on the Main PCA.



4. Remove the two screws that secure the Sieve Bed Balance Valve to the spine assembly.



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Installation: (for item identification, refer to removal instructions above)

1. Place the two o-rings into the spine assembly.



- 2. Install the Sieve Bed Balance Valve with wire harness towards the opening in the spine assembly.
- 3. Secure the Sieve Bed Balance Valve to the spine assembly by tightening the two screws.
- 4. Thread the wire harness through the hole in the spine assembly and connect it to J14 on the Main PCA.



- 5. Install the Front Enclosure.
- 6. Install the Rear Enclosure.



7.11 COMPRESSOR COVER REPLACEMENT

Removal:

- 1. Remove the Rear Enclosure.
- 2. Remove the Front Enclosure.
- 3. Remove the Sieve Canisters to gain access to the Compressor Cover screws.
- 4. Remove the six philips screws that secure the compressor cover to the spine assembly.

- 1. Place the Compressor Cover over the Compressor in the spine assembly.
- 2. Secure the Compressor Cover to the spine assembly by securing the six screws.
- 3. Reinstall the Sieve Canisters.
- 4. Install the Front Enclosure.
- 5. Install the Rear Enclosure.



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7.12 EXHAUST MUFFLER ASSEMBLY REPLACEMENT

Removal:

- 1. Remove the Rear Enclosure.
- 2. Remove the Front Enclosure.
- 3. Remove the Compressor Cover.
- 4. Remove the two philips screws securing the Muffler to the Spine.



5. Remove the Exhaust Muffler and the Gasket.



- 1. Place the gasket into the slot on the spine assembly.
- 2. Place the Exhaust Muffler Assembly into the spine assembly with the posts oriented away from the compressor.



- 3. Secure the Muffler to the spine assembly by tightening the three screws.
- 4. Install the Compressor Cover.
- 5. Install the Front Enclosure.
- 6. Install the Rear Enclosure.



7.13 SIEVE CANISTER REPLACEMENT

Removal:

- 1. Remove the Rear Enclosure.
- 2. Remove the Front Enclosure.
- 3. Remove the four philips screws securing the Sieve Canister to the spine assembly.
- 4. Remove the Canister and two O-rings.

Installation: (for item identification, refer to removal instructions above)

WARNING

The top of the sieve canister must point toward the Patient Filter. The top of the Sieve Canister can be identified by having a spring under the clear plastic.

- 1. Insert the two new O-rings into position on the canister.
- 2. Secure the Sieve Canister to the spine assembly by tightening the four screws.
- 3. Install the Front Enclosure.
- 4. Install the Rear Enclosure.



7.14 PATIENT FILTER & PATIENT FILTER COVER REPLACEMENT

Removal:

- 1. Remove the Rear Enclosure.
- 2. Remove the Front Enclosure.
- 3. Remove the three screws that secure the Patient Filter Cover to the spine assembly.



- 4. Remove the Patient Filter Cover from the Spine Assembly.
- 5. Remove and discard the old filter.

- 1. Install a new patient filter.
- 2. Install the Patient Filter Cover over the Patient Filter in the spine assembly.
- 3. Secure the Patient Filter Cover to the spine assembly by tightening the three screws.
- 4. Install the Front Enclosure.
- 5. Install the Rear Enclosure.



7.15 COMPRESSOR REPLACEMENT

NOTE

For SimplyGo, if replacing a Moog compressor with a Shinano compressor, ensure to perform the Compressor Upgrade Programming Procedure after installation procedure. (page 7-32) The Moog brand motor can be seen through the device's fan as shown below.



Removal:

- 1. Remove the Rear Enclosure.
- 2. Remove the Front Enclosure.
- 3. Remove both of the Sieve Canisters.
- 4. Remove the Compressor Cover.



5. Remove the four screws that secure the Compressor mount to the spine assembly. Repeat for second Compressor mount.



6. Remove the Compressor Outlet hose from the valve hose elbow.





7. Remove the intake hose from the Compressor intake manifold.



- 8. Disconnect the Compressor power and Hall Effect sensor connections from the Main PCA.
- 9. Remove the Compressor from Spine Assembly.



Installation: (for item identification, refer to removal instructions above)

NOTE

It is recommended to use the Compressor Alignment Tool (Respironics Part Number: 1102513) any time a technician is installing a compressor.

- 1. Place the compressor into the spine assembly.
- 2. Connect the Compressor power and Hall Effect sensor connections to the Main PCA.
- 3. Connect the intake hose to the Compressor intake manifold.
- 4. Connect the Compressor outlet hose to the valve hose elbow.
- 5. Secure the Compressor mount bracket to the spine assembly by tightening the four screws. Repeat this process for the second Compressor mount bracket.

NOTE

The springs will have to be stretched out to align the holes in the mounting bracket wit the holes on the spine assembly.

- 6. Install the Compressor Cover.
- 7. Install the Sieve Canisters.
- 8. With the SimplyGo sitting in the upright position, place the Alignment jig on top of the spine.



9. Loosen the outlet tube using two wrenches and then allow the metal tube to sit in the jig.



- 10. Tighten the clamp to finish the connection at the other end of the metal outlet tube.
- 11. Slide the Alignment jig off the unit and set it aside.



12. Before the unit is completely reassembled use the Compressor tube gauge to ensure proper spacing between the tubes. The tubes should only just touch the gauge when the tubes are aligned correctly.



- 13. Install the Front Enclosure.
- 14. Install the Rear Enclosure.

SimplyGo Compressor Upgrade Programming Procedure

- 1. Download and install the SimplyGo/SimplyFlo Data Recovery Tool and Manifest File. Follow the procedure outlined in Chapter 5.3 sections 5.3.1 through 5.3.3.
- 2. Open the Data Recovery Tool application by double clicking on the icon below.





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3. Select the appropriate configuration and select Update Now.





7.16 FAN REPLACEMENT

Removal:

- 1. Remove Rear Enclosure.
- 2. Remove the Front Enclosure.
- 3. Remove the Main PCA Assembly.
- 4. Remove the Sieve Canisters.
- 5. Remove the Compressor Cover.
- 6. Pull the Fan straight up and out of the cavity in the spine assembly. The Fan is mounted to the spine assembly with adhesive along with four rubber mounts. Once removed clean and remove any adhesive residual from the spine assembly.





Installation: (for item identification, refer to removal instructions above)

1. With the wire harness oriented towards the inlet filter and next to the Inlet Filer, align the four rubber mounts with the four holes in the spine assembly.



- 2. Push the rubber mounts completely through the holes in the spine assembly to lock the fan assembly in place. If the rubber mounts do not go through the holes grab the rubber mounts with your finger and pull until it is completely through the hole.
- 3. Install the Compressor Cover.
- 4. Install the Sieve Canisters.
- 5. Install the Main PCA Assembly.
- 6. Install the Front Enclosure.
- 7. Install the Rear Enclosure.



7.17 INLET FILTER REPLACEMENT

Removal:

- 1. Remove Rear Enclosure.
- 2. Remove Front Enclosure.
- 3. Remove Sieve Bed.
- 4. Remove Compressor Cover.
- 5. Remove Compressor.
- 6. Remove Inlet Hose from the Inlet Filter.







7. Remove the two philips screws securing the Inlet Filter to the Spine.

8. Remove the Inlet filter from the Spine.

Installation: (for item identification, refer to removal instructions above)

- 1. Place the Inlet Filter into the cavity of the spine assembly.
- 2. Secure the Inlet Filter to the spine assembly by securing the two screws to 6 in.-lbs.
- 3. Connect the Inlet Hose to the Inlet Filter.
- 4. Install the Compressor.
- 5. Install the Compressor Cover.
- 6. Install the Sieve Bed.
- 7. Install the Front Enclosure.
- 8. Install the Rear Enclosure.

7.18 LOSS OF POWER ALARM REPLACEMENT

Removal:

- 1. Remove the Data Port Cover
- 2. Remove the Power Loss Alarm



- 1. Install the Loss of Power Alarm
- 2. Install the Data Port Cover



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CHAPTER 8: REPAIR KITS

8.0 CHAPTER OVERVIEW

This chapter illustrates the names and components for each of the repair kits for the SimplyGo Portable Oxygen Concentrator and SimplyFlo Transportable Oxygen Concentrator. For technical assistance or replacement part ordering information, contact Respironics Product Support.

USA and Canada

Phone: 1-800-345-6443 Fax: 1-800-866-0245 Email: service@respironics.com

International

Phone: 1-724-387-4000 Fax: 1-800-387-5012

Visit the Philips Respironics Home Page on the World Wide Web at:

www.philips.com



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8.1 SIMPLYGO/SIMPLYFLO REPAIR KIT REFERENCE TABLE

NOTE

For kits with multiple part number listings, refer to the individual page to ensure proper ordering.

If the below Repair Kit Name does not reflect SimplyGo or SimplyFlo, the kit is identical for both models.

PART NUMBER(S)	REPAIR KIT NAME	PAGE IDENTIFIER
1101935	Anti-Static Shield Kit	8 - 25
1094739	SimplyGo Battery Connection PCA Repair Kit	8 - 22
1096641	SimplyGo Battery Enclosure Repair Kit	8 - 23
1095226	Canula Barb Repair Kit	8 - 22
1093284	Check Valve / Gasket Repair Kit	8 - 9
1095227	SimplyGo Communication Cover Repair Kit	8 - 24
1111082	SimplyFlo Communication Cover Repair Kit	8 - 24
1094702	Compressor Cover Repair Kit	8 - 12
1101698	SimplyGo Compressor Mounting Hardware Kit	8 - 14
1111083	SimplyFlo Compressor Mounting Hardware Kit	8 - 14
1111084	Compressor Repair Kit	8 - 13
1094707	SimplyGo Compressor Tubing Kit	8 - 19
1111085	SimplyFlo Compressor Tubing Kit	8 - 14
1094706	Exhaust Muffler Repair Kit	8 - 19
1093280	Exhaust Valve Repair Kit	8 - 7
1095249	Fan Repair Kit	8 - 16
1093278	SimplyGo Front Enclosure Repair Kit	8 - 6
1111086	SimplyFlo Front Enclosure Repair Kit	8 - 6
1093442	SimplyGo Hardware Repair Kit	8 - 24
1111087	SimplyFlo Hardware Repair Kit	8 - 24
1095248	Inlet Filter Repair Kit	8 - 15
1102520	SimplyGo Main PCA Assembly Repair Kit	8 - 5
1111557	SimplyFlo Main PCA Assembly Repair Kit	8 - 5
1097625	SimplyGo Packaging Kit	8 - 25
1112306	SimplyFlo Packaging Kit	8 - 25
1095250	Patient Filter Cover Repair Kit	8 - 18
1094705	Patient Filter Repair Kit	8 - 17
1099454	SimplyGo Patient Delivery Valve Kit	8 - 23

PHILIPS



1111406	SimplyFlo Patient Delivery Valve Kit	8 - 23
1093282	Pressure (Fill) Valve Repair Kit	8 - 8
1093285	Product Tank Repair Kit	8 - 10
1093266	SimplyGo Rear Enclosure Repair Kit	8 - 4
1111407	SimplyFlo Rear Enclosure Repair Kit	8 - 4
1093283	Sieve Bed Balance Valve Repair Kit	8 - 8
1093443	Sieve Canister Repair Kit	8 - 11
1094738	Spine Repair Kit	8 - 21
1093441	SimplyGo Tubing Repair Kit	8 - 24
1111448	SimplyFlo Tubing Repair Kit	8 - 24
1111449	SimplyFlo Loss of Power Alarm PCA Kit	8 - 25
1068987	SimplyGo AC Power Cord	N/A
1082661	SimplyFlo AC Power Cord	N/A



8.2 REAR ENCLOSURE REPAIR KIT

SIMPLYGO PART NUMBER: 1093266

Tools Required

Phillips Screwdriver



SIMPLYFLO PART NUMBER: 1111407

Tools Required





8.3 MAIN PCA ASSEMBLY REPAIR KIT

SIMPLYGO PART NUMBER: 1102520

Tools Required

Phillips Screwdriver



SIMPLYFLO PART NUMBER: 1111557

Tools Required





8.4 FRONT ENCLOSURE REPAIR KIT

SIMPLYGO PART NUMBER: 1093278

Tools Required

Phillips Screwdriver



SIMPLYFLO PART NUMBER: 111108	6
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Tools Required





8.5 EXHAUST VALVE REPAIR KIT

PART NUMBER: 1093280

Tools Required




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8.6 PRESSURE (FILL) VALVE REPAIR KIT

PART NUMBER: 1093282

Tools Required

Phillips Screwdriver



8.7 SIEVE BED BALANCE VALVE REPAIR KIT

PART NUMBER: 1093283		
Tools Required		
Phillips Screwdriver		





8.8 CHECK VALVE / GASKET REPAIR KIT

PART NUMBER: 1093284

Tools Required





8.9 PRODUCT TANK REPAIR KIT

PART NUMBER: 1093285

Tools Required





8.10 SIEVE CANISTER REPAIR KIT

PART NUMBER: 1093443

Tools Required





8.11 COMPRESSOR COVER REPAIR KIT

PART NUMBER: 1094702

Tools Required





8.12 COMPRESSOR REPAIR KIT

PART NUMBER: 1111084

Tools Required





8.13 COMPRESSOR MOUNTING HARDWARE KIT

SIMPLYGO PART NUMBER: 1101698

Tools Required

Phillips Screwdriver



SIMPLYFLO PART NUMBER: 1111083

Tools Required





8.14 INLET FILTER REPAIR KIT

PART NUMBER: 1095248

Tools Required





8.15 FAN REPAIR KIT

PART NUMBER: 1095249

Tools Required





8.16 PATIENT FILTER REPAIR KIT

PART NUMBER: 1094705

Tools Required





8.17 PATIENT FILTER COVER REPAIR KIT

PART NUMBER: 1095250

Tools Required





8.18 EXHAUST MUFFLER REPAIR KIT

PART NUMBER: 1094706

Tools Required

Phillips Screwdriver



8.19 COMPRESSOR TUBING KIT







SIMPLYFLO PART NUMBER: 1111085

Tools Required





8.20 SPINE REPAIR KIT

PART NUMBER: 1094738

Tools Required





8.21 CANULA BARB REPAIR KIT

PART NUMBER: 1095226

Tools Required

Phillips Screwdriver



8.22 BATTERY CONNECTION PCA REPAIR KIT

SIMPLYGO PART NUMBER: 1094739				
Tools Required				
Phillips Screwdriver				





8.23 BATTERY ENCLOSURE REPAIR KIT

SIMPLYGO PART NUMBER:1096641

Tools Required

Phillips Screwdriver



8.24 PATIENT DELIVERY VALVE KIT

SIMPLYGO PART NUMBER: 1099454			
Tools Required			
Phillips Screwdriver			



SIMPLYFLO PART NUMBER: 1111406

Tools Required





8.25 COMMUNICATION COVER REPAIR KIT

SIMPLYGO PART NUMBER: 1095227

Tools Required

Phillips Screwdriver

SIMPLYFLO PART NUMBER: 1111082

Tools Required

Phillips Screwdriver

8.26 TUBING REPAIR KIT

SIMPLYGO PART NUMBER: 1093441
Tools Required
Phillips Screwdriver

SIMPLYFLO PART NUMBER: 1111448		
Tools Required		
Phillips Screwdriver		

8.27 HARDWARE REPAIR KIT

SIMPLYGO PART NUMBER: 1093442		
Tools Required		
Phillips Screwdriver		

SIMPLYFLO PART NUMBER: 1111087

Tools Required



8.28 ANTI-STATIC SHIELD KIT

PART NUMBER: 1101935

Tools Required

Phillips Screwdriver

8.29 PACKAGING KIT

SIMPLYGO PART NUMBER: 1097625	
Tools Required	
NA	

SIMPLYFLO PART NUMBER: 1112306

Tools Required

NA

8.30 SIMPLYFLO LOSS OF POWER ALARM PCA KIT

SIMPLYFLO PART NUMBER: 1111449

Tools Required





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CHAPTER 9: TESTING

9.0 CHAPTER OVERVIEW

This chapter details the necessary procedures to perform testing procedures on the SimplyGo Portable Oxygen Concentrator and the SimplyFlo Transportable Oxygen Concentrator.

9.1 SIMPLYGO FINAL TESTING PROCEDURE

9.1.1 REQUIRED EQUIPMENT

- Oxygen Analyzer (PRI P/N 1027705) or equivalent
- Pulsemeter (Valley Inspired Pulse Meter (http://www.inspiredrc.com/pulsemeter.html, Part Number: Pulsemeter))
- Continuous Flow meter Cole-Parmer Hand-held Flowmeter, PM2.20XY (Catalog Number: WU-32500-80)
- O2 Enrichment Port Adapter (Philips Respironics Part Number: 312710)
- Test Orifice Cap (www.caplugs.com, Part Number: EC-14) or equivalent
- Oxygen Interface Hardware Kit (Respironics Part Number: 1073499)
- Computer with Microsoft Windows 7 (32 bit) or XP (32 bit) operating systems only
- Current version of the Data Recovery Tool for SimplyGo (my.respironics.com)
- Current version of the SimplyGo Manifest File (my.respironics.com)

9.1.2 PROCEDURE

IMPORTANT NOTE

If a Main PCA, Sieve Bed, Compressor, or Process Valve has been replaced, perform the Final Test Procedure and then the Balancing Procedure in that order.

If any other repair has been completed, perform only the Final Test Procedure.

If performing the Final Test and Balancing, use the Final Test and Balancing Data Sheet. If performing the Final Test only, use the Final Test Data Sheet.

NOTE

For software download and installation instructions, perform all steps in Section 5.3.2 through 5.3.4 of this manual.

- 1. Verify that a battery is properly installed in the SimplyGo.
- 2. Connect the AC Power Supply to an AC power source.



3. Connect the AC Power Supply output connector to the SimplyGo power input connector and listen closely to verify that the cooling fan turns on. Record results.

NOTE

The fan may continue to run if the battery requires charging but will stop if the battery does not require charging. This is normal operation.

4. Connect the Pulsemeter tubing to the patient cannula connector.



5. Launch the SimplyGo Data Recovery Tool by double clicking on the icon shown below.



- 6. Ensure the device is connected to the computer via the communication cable
- 7. Turn the device on by performing the following steps:
- 8. Press the Power button
- 9. Wait for the LCD screen to light
- 10. Press the Power button a second time
- 11. The data recovery tool should now detect the device and begin downloading the data
- 12. Once the data has been downloaded, proceed to the code loading option.
- 13. Document the device model number, PCA revision and motor type in the Test Data Sheet. These values will be needed to select the appropriate software and parameters to load.
- 14. Load the appropriate software and parameters for the device configuration you have.



15. From the SimplyGo Data Recovery Tool File \rightarrow Update Firmware menu option.

ile	Edit Operate	e <u>H</u> elp		
Sa	we Events	Ctrl+E	1	
U	pdate Firmware	Ctrl+F		
C	ose	Ctrl+Who		
Print Window		Ctrl+P	Events to re-save t	
Ę	jit	Ctrl+Q	Usage Ho	

16. Based on values recorded in step 13, select the appropriate configuration option from the drop down list.

Conf	iguration
1 -	Select a configuration option from this list
5	SimplyGo, Domestic, Moog, PCA rev >= 6
5	SimplyGo, International, Moog, PCA rev >= 6
2	SimplyGo, French, Moog, PCA rev >= 6
2	SimplyGo, Domestic, Shinano, PCA rev >= 6
5	SimplyGo, Domestic, Moog, PCA rev <= 5
5	SimplyGo, International, Moog, PCA rev <= 5
5	SimplyGo, French, Moog, PCA rev <= 5
5	SimplyFlo, Domestic, Shinano



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17. Make sure the serial interface is enabled for programming, then select 'Update Now' button.

Data Recovery Tool for SimplyGo		3
<u>F</u> ile <u>E</u> dit <u>O</u> perate <u>H</u> elp		
		^
Select configuration for firmware update, then press the "Update Now" button.		
Manifest Release Label		
SimplyGo & SimplyFlo Software Releases as of September 2013		
Configuration		
SimplyGo, Domestic, Moog, PCA rev >= 6	•	
		E
LPC version MSP version 1.1.0.2 7.0 IMPORTANT: First, ensure the serial interface is enabled for programming operations.		
Update Now Cancel		-



18. Once the device has completed the code load and rebooted proceed to step 19.

IMPORTANT NOTE

Do NOT turn the device off/on during the programming. When programming is complete, the device will reboot.

- 19. The data recovery tool should now detect the device and begin downloading the data
 - a. Verify the correct LPC software version was loaded. The Usage Hours Tab will indicate which software version is to be installed.
- 20. Put the device in Demo mode by clicking the Demo mode check box on the Real Time Data tab
- 21. Verify that the word DEMO appears on the LCD screen
- 22. Select Pulse Mode and a setting of 2.0
- 23. Verify that the Battery symbol appears in the display window. Record results
- 24. Verify that the External Power Status symbol appears in the display window. Record results.
- 25. Observe the Pulsemeter and verify that the SimplyGo is automatically triggering breaths. Record results.
- 26. Verify that the Pulse Symbol appears in the display window when a pulse is triggered. Record results.
- 27. Block the Pulsemeter exhaust port, wait for the SimplyGo to trigger a breath and observe the reading on the Pulsemeter scale. Immediately unblock the exhaust port to exhaust the Pulsemeter and block it again before the next pulse. Perform this for the next 6 consecutive pulses and record the results on the SimplyGo Pulse Flow Measurements Worksheet to calculate the Average. Record the Average reading on the Final Test Data Sheet.
- 28. Select Pulse Mode and a setting of 6.0. Repeat step 27.
- 29. Select Sleep Mode
- 30. Perform step 27 for a setting of 2.0.
- 31. Perform step 27 for a setting of 6.0.
- 32. Disconnect the Pulsemeter from the patient cannula connector.
- 33. Select Continuous Mode and a setting of 0.5.
- 34. Remove the Pulsemeter tubing from the pulsemeter and connect one end of the tubing to the bottom of the flowmeter.



35. Connect the flowmeter to the patient cannula connector.



- 36. Holding the Flowmeter in the vertical position above the SimplyGo, observe the Flowmeter scale and record the reading on the Test results sheet.
- 37. Repeat step 36 for a setting of 2.0 continuous flow.
- 38. Disconnect the Flowmeter from the patient cannula connector.
- 39. Connect a calibrated O2 Analyzer to the Patient Cannula connector as shown below



IMPORTANT NOTE

If performing both the Final Test and Balancing Procedure, DO NOT perform step 40 a and b. Continue directly to the Balancing Procedure.

- 40. Perform steps a and b.
 - a. Let the device run for at least 10 minutes on 2 LPM continuous flow. Record the results of the O2 purity from the O2 Analyzer and the internal O2 sensor (Real Time Data Screen) on the test data sheet.



- b. Let the device run for at least 10 minutes on 0.5 LPM continuous flow. Record the results of the O2 purity from the O2 Analyzer and the internal O2 sensor on the test data sheet.
- 41. Verify the functionality of the control panel buttons. Then turn the device off and listen for three audible tones signifying the device turning off. Record results on the test data sheets.
- 42. If the SimplyGo fails testing, turn the unit completely off and retest the unit.
- 43. If the unit fails a second time refer to the trouble shooting section of the Service Manual.
- 44. Complete all the required information on the test data sheet and save the test data sheet in accordance with your facility test record storage requirements.

NOTE

If performing the Final Test and Balance Test due to the replacement of either the Main PCA, Sieve Bed, Compressor, or Process Valve, perform the Balance Test.

Balancing Procedure

Perform only if a Main PCA, Sieve Bed, Compressor, or Process Valve has been replaced.

NOTE Power the device ON

1. Set the device to a setting of 0.5 in continuous mode.



- 2. Before using the "Learn Pressure Bal" command verify the O2 factors are 1.00. If they are not then reset the O2 factors by clicking the reset button.
 - a. On the Usage Hours Tab click the "Learn Pressure Bal" check box. The device screen changes to 2 LPM continuous.
 - b. Let the device run for 15 minutes then record the results of the O2 purity from the O2 Analyzer and the internal O2 sensor on the test data sheet.



NOTE

An uncapped "T" fitting should be added upstream of the analyzer if testing the O2 purity in a pulse mode setting. Without a "T" fitting some analyzers can indicate an erroneous low oxygen concentration value.

- 3. Allow the device to continue running the automated "Learn Pressure Bal" test. This portion of the test will take approximately 80 minutes. The unit will shut down when this portion of the test is complete.
- 4. Record the four O₂ purities displayed on the screen onto the Test Data Sheet prior to turning the device back on.
- 5. Record the O2 factors shown on the Usage Data tab.
- 6. Turn the device back on.
- 7. The data recovery tool should now detect the device and begin downloading the data.
- 8. If any of the O2 Factors exceed 1.25, troubleshoot and repair the device. Once resolved, reset the O2 Factors via the Reset O2 factors button on the Usage Data tab of the data recovery tool and repeat the Balancing Procedure.
- 9. Verify the functionality of the control panel buttons. Then turn the device off and listen for three audible tones signifying the device turning off. Record results on the test data sheets.
- 10. If the SimplyGo fails testing, turn the unit completely off and retest the unit.
- 11. If the unit fails a second time refer to the trouble shooting section of the Service Manual.



9.2 SIMPLYGO FINAL TEST DATA SHEET

SIMPLYGO FINAL TEST DATA SHEET

SERIAL NUMBER ______MDL NUMBER______

PCA Revision (>=6 or <= 5)_____ Motor Type (Moog or Shinano)_____

RA# (IF APPLICABLE)_____

STEP NUMBER/PROCEDURE	READING	SPECIFICA- TION	PASS OR FAIL
Step 3/ Fan Starts		Fan Start	PASS / FAIL
Step 23 / Verify Battery Symbol		Battery Symbol is dis- played	PASS / FAIL
Step 24/ Verify External Power Status Symbol		External Power status displayed	PASS / FAIL
Step 25 / Verify SimplyGo Automati- cally triggers pulse after startup			PASS / FAIL
Step 26 / Verify Pulse Symbol		Pulse Symbol is dis-	PASS / FAIL
Step 27 / Verify Pulse Mode Flow Readings	Reading @ Setting 2.0,ml	24 ml +/- 4 ml	PASS / FAIL
Step 28 / Verify Pulse Mode Flow Readings	Reading @ Setting 6.0,ml	72 ml +/- 10.8 ml	PASS / FAIL
Step 30 / Verify Sleep Mode Pulse Flow Readings	Reading @ Setting 2.0,ml	25 ml +/- 4 ml	PASS / FAIL
Step 31 / Verify Sleep Mode Pulse Flow Readings	Reading @ Setting 6.0,ml	75 ml +/- 11.25 ml	PASS / FAIL
Step 36 / Verify Continuous Flow Readings	Reading @ Setting 0.5,LPM	0.500 +/- 0.150 LPM	PASS / FAIL
Step 37 / Verify Continuous Flow Readings	Reading @ Setting 2.0,LPM	2.000 +/- 0.300 LPM	PASS / FAIL
Step 40 / O2 Purity	a. Internal Setting 2.0%O2 a. External Setting 2.0%O2 b. Internal Setting 0.5 %O2	All readings are 87%- 96%	
	b. External Setting 0.5%O2	Respective readings are within 3% of each other	PASS / FAIL PASS / FAIL
Step 41/ Verify the control panel func- tions and unit beeps		All buttons function & Audible Beep is heard	PASS / FAIL

Note: All information on this data sheet should be entered in the correct location after the associated test was completed. The data sheet must be signed and dated by the technician preforming the tests. Leave unused sections blank and circle "Pass or Fail"

Date: _____ Operator (Print): ______ Signature: _____

RESPIRONICS

PHILIPS

9.3 SIMPLYGO PULSE FLOW MEASUREMENTS WORKSHEET

SIMPLYGO PULSE FLOW MEASUREMENTS WORKSHEET

Serial Number_____ Model Number_____

MEASUREMENTS @ PULSE MODE SET- TING OF 2.0		P	MEASUREMENTS @ PULSE MODE SET- TING OF 6.0		MEASUREMENTS @ SLEEP MODE PULSE SETTING OF 2.0		MEASUREMENTS @ SLEEP MODE PULSE SETTING OF 6.0	
1.		1.		1.		1.		
2.		2.		2.		2.		
З.		З.		З.		З.		
4.		4.		4.		4.		
5.		5.		5.		5.		
6.		6.		6.		6.		
Calc	ulating the Average	Calc	culating the Average	Calc	ulating the Average	Calc	ulating the Average	
1.	Add the 6 measure- ments and record the	1.	Add the 6 measure- ments and record the	1.	Add the 6 measure- ments and record the	1.	Add the 6 measure- ments and record the	
2.	_ <i>ml</i>	2.	_ <i>ml</i>	2.	_ <i>ml</i>	2.	_ <i>ml</i>	
3.	Divide the SUM by 6 and record the average below	3.	Divide the SUM by 6 and record the average below	3.	Divide the SUM by 6 and record the average below	3.	Divide the SUM by 6 and record the average below	
4.	<i>ml</i>	4.	_ <i>ml</i>	4.	_ <i>ml</i>	4.	<i>ml</i>	

9.4 SIMPLYGO FINAL TEST AND BALANCING PROCEDURE DATA SHEET

SimplyGo Final Test and Balancing Data Sheet

SERIAL NUMBER ______MDL NUMBER ______PCA Revision (>=6 or <= 5)_____

Motor Type (Moog or Shinano)_____RA#(if applicable)_____

Final Test Data Sheet

STEP NUMBER/PROCEDURE	READING	SPECIFICATION	RESULTS PASS OR FAIL
Step 3 / Fan Starts		Fan Starts	PASS / FAIL
Step 23 / Verify Battery Symbol		Battery symbol is displayed	PASS / FAIL
Step 24/ Verify External Power Status Symbol		External power status displayed	PASS / FAIL
Step 25 / Verify SimplyGo Automatically triggers pulse after startup			PASS / FAIL
Step 26 / Verify Pulse Symbol		Pulse symbol is displayed	PASS / FAIL
Step 27 / Verify Pulse Mode Flow Read- ings	Reading @ Setting 2.0, ml	24 ml +/- 4 ml	PASS / FAIL
Step 28 / Verify Pulse Mode Flow Read- ings	Reading @ Setting 6.0,ml	72 ml +/- 10.8 ml	PASS / FAIL
Step 30 / Verify Sleep Mode Pulse Flow Readings	Reading @ Setting 2.0,ml	25 ml +/- 4 ml	PASS / FAIL
Step 31 / Verify Sleep Mode Pulse Flow Readings	Reading @ Setting 6.0,ml	75 ml +/- 11.25 ml	PASS / FAIL
Step 36 / Verify Continuous Flow Read- ings	Reading @ Setting 0.5,LPM	0.500 +/- 0.150 LPM	PASS / FAIL
Step 37 / Verify Continuous Flow Read- ings	Reading @ Setting 2.0,LPM	2.000 +/- 0.300 LPM	PASS / FAIL

Balancing Procedure Test Data Sheet

Balancing Procedure Step 2/ O2 Purity	a. Internal Reading @ Setting 2.0,%O2	All readings are 87%- 96%	PASS / FAIL
	b. External Reading @ Setting 2.0,%O2	Respective readings are within 3% of each other	
Balancing Procedure Step 4 / (4) O2 Purities		All readings > 87%	PASS / FAIL
Balancing Procedure Step 5 / Verify O2 Factors	O2 Factor O2 Factor O2 Factor	All <1.25	PASS / FAIL
Step 9 / Verify the control panel functions and unit beeps		All buttons function & Audible Beep is heard	PASS / FAIL

Note: All information on this data sheet should be entered in the correct location after the associated test was completed. The data sheet must be signed and dated by the technician preforming the tests. Leave unused sections blank and circle "Pass or Fail"

Operator (Print): ______ Signature: _____ Date: _____



9.5 SIMPLYFLO FINAL TEST PROCEDURE

9.5.1 REQUIRED EQUIPMENT

- Oxygen Analyzer (PRI P/N 1027705) or equivalent
- Continuous Flow meter Cole-Parmer Hand-held Flowmeter, PM2.20XY (Catalog Number: WU-32500-80) or equivalent
- Oxygen Interface Hardware Kit (Respironics Part Number: 1073499)
- Computer with Microsoft Windows 7 (32/64 bit) or XP (32 bit) operating systems only
- Current version of the Data Recovery Tool for SimplyGo (my.respironics.com)
- Current version of the SimplyGo Manifest File (my.respironics.com)

IMPORTANT NOTE

If a Main PCA, Sieve Bed, Compressor, or Process Valve has been replaced, perform the Final Test Procedure and then the Balancing Procedure in that order.

If any other repair has been completed, perform only the Final Test Procedure.

If performing the Final Test and Balancing, use the Final Test and Balancing Data Sheet. If performing the Final Test only, use the Final Test Data Sheet.

NOTE

For download and installation instructions for SimplyGo/SimplyFlo Data Recovery Tool and Manifest File, refer to the service Manual Section 5.3

- 1. Connect the AC Power Supply to an AC power source.
- 2. Connect the AC Power Supply output connector to the SimplyFlo power input.
- 3. Launch the SimplyGo Data Recovery Tool by double clicking on the icon shown below.



- 4. Ensure the device is connected to the computer via the communication cable
- 5. Turn the device on by performing the following steps:
- 6. Press the Power button
- 7. Wait for the LCD screen to light
- 8. Press the Power button a second time
- 9. The data recovery tool should now detect the device and begin downloading the data
- 10. Once the data has been downloaded, proceed to the code loading option.



- 11. Document the device model number and PCA revision in the Test Data Sheet. These values will be needed to select the appropriate software and parameters to load.
- 12. Load the appropriate software and parameters for the device configuration you have.
- 13. From the SimplyGo Data Recovery Tool File \rightarrow Update Firmware menu option.

<u>F</u> ile	Edit Operat	e <u>H</u> elp	
Sa	ve Events	Ctrl+E	
Update Firmware Close Print Window		Ctrl+F	
		Ctrl+Who	
		Ctrl+P	Events to re-save th
Ex	it	Ctrl+Q	Usage Ho

14. Based on values recorded in step 11, select the appropriate configuration option from the drop down list.

Configuration	
✓ Select a configuration option from this list	
SimplyGo, Domestic, Moog, PCA rev >= 6	
SimplyGo, International, Moog, PCA rev >= 6	
SimplyGo, French, Moog, PCA rev >= 6	
SimplyGo, Domestic, Shinano, PCA rev > = 6	
SimplyGo, Domestic, Moog, PCA rev <= 5	
SimplyGo, International, Moog, PCA rev <= 5	
SimplyGo, French, Moog, PCA rev <= 5	
SimplyFlo, Domestic, Shinano	



15. Make sure the serial interface is enabled for programming, then select 'Update Now' button.

	t <u>O</u> perate <u>H</u> elp	
COM4	4	
COM		
	Select configuration for firmware update, then press the "Update Now" button	n.
	Manifest Release Label	
[SimplyGo & SimplyFlo Software Releases as of September 2013	
C	Configuration	
ſ	SimplyFlo, Domestic, Shinano	-
Ļ		
	LPC version MSP version	
	LPC version MSP version	
	LPC version 1.1.0.2 7.0	
	LPC version 1.1.0.2 MSP version 7.0 IMPORTANT:	
	LPC version MSP version 1.1.0.2 7.0 IMPORTANT: First, ensure the serial interface is enabled for programming operations.	
	LPC version MSP version 1.1.0.2 7.0 IMPORTANT: First, ensure the serial interface is enabled for programming operations.	

16. Once the device has completed the code load and rebooted proceed to step 17

IMPORTANT NOTE
Do NOT turn the device off/on during the programming. When programming is complete, the device will reboot.

17. The data recovery tool should now detect the device and begin downloading the data



- a. Verify the correct LPC software version was loaded. The Usage Hours Tab will indicate which software version is to be installed. Refer to Data Recovery Tool screen shot shown in step 15 of this procedure.
- 18. Select Continuous Mode and a setting of 0.5.
- 19. Connect one end of a piece of 3/16" ID tubing to the bottom of the flowmeter.
- 20. Connect the flowmeter to the patient cannula connector.



- 21. Holding the flowmeter in the vertical position above the SimplyFlo, observe the flowmeter scale and record the reading on the Test results sheet
- 22. Repeat step 21 for a setting of 2.0 continuous flow
- 23. Disconnect the flowmeter from the patient cannula connector.
- 24. Connect a calibrated O2 Analyzer to the Patient Cannula connector as shown below.



IMPORTANT NOTE

If performing both the Final Test and Balancing Procedure, DO NOT perform step 25 a and b. Continue directly to the Balancing Procedure.

- 25. Perform steps a and b.
 - a. Let the device run for at least 10 minutes on 2 LPM continuous flow. Record the results of the O2 purity from the O2 Analyzer and the internal O2 sensor on the test data sheet.



- b. Let the device run for at least 10 minutes on 0.5 LPM continuous flow. Record the results of the O2 purity from the O2 Analyzer and the internal O2 sensor on the test data sheet.
- 26. Verify the functionality of the control panel buttons. Then turn the device off and listen for three audible tones signifying the device turning off. Record results on the test data sheets.
- 27. Ensure loss of power alarm is installed in SimplyFlo's dataport
- 28. Power the device ON. Allow the device to operate for 1 minute.
- 29. Unplug the power supply from the running SimplyFlo.
- 30. Verify that the loss of power alarm is clearly audible. Record the results on the test data sheet.
- 31. Tilt SimplyFlo 90 degrees left or right. Verify that the alarm silences. Record the results on the test data sheet.
- 32. Re-connect the device to the power supply. It should power ON.
- 33. Allow the device to run at least 10 seconds.
- 34. Power the device OFF by pressing the POWER button twice.
- 35. Unplug the power supply. Verify the alarm does not sound. Record the results on the test data sheet.
- 36. If the SimplyFlo fails testing, turn the unit completely off and retest the unit.

NOTE

If performing the Final Test and Balance Test due to the replacement of either the Main PCA, Sieve Bed, Compressor, or Process Valve, perform the Balance Procedure.

Balancing Procedure

Perform only if a Main PCA, Sieve Bed, Compressor, or Process Valve has been replaced.

- 1. Power the device ON and set the device to a setting of 0.5 in continuous mode.
- 2. Before using the "Learn Pressure Bal" command verify the O2 factors are 1.00. If they are not then reset the O2 factors by clicking the reset button.
 - a. On the Usage Hours Tab click the "Learn Pressure Bal" check box. The device screen changes to 2 LPM continuous.
 - b. Let the device run for 15 minutes then record the results of the O2 purity from the O2 Analyzer and the internal O2 sensor on the test data sheet.





- 3. Allow the device to continue running the automated "Learn Pressure Bal" test. This portion of the test will take approximately 80 minutes. The unit will shut down when this portion of the test is complete.
- 4. Record the four O₂ purities displayed on the Real Time screen onto the Test Data Sheet prior to turning the device back on.
- 5. Verify the O2 factors shown on the Usage Data tab are all below 1.25 and record on Test Data Sheet.
- 6. Turn the device back on.
- 7. The data recovery tool should now detect the device and begin downloading the data.
- If any of the O2 Factors exceed 1.25, troubleshoot and repair the device. Once resolved, reset the O2
 Factors via the Reset O2 factors button on the Usage Data tab of the data recovery tool and repeat the
 Balancing Procedure.
- 9. Verify the functionality of the control panel buttons. Then turn the device off and listen for three audible tones signifying the device turning off. Record results on the test data sheets.
- 10. Ensure loss of power alarm is installed in SimplyFlo's dataport
- 11. Power the device ON. Allow the device to operate for 1 minute.
- 12. Unplug the power supply from the running SimplyFlo.
- 13. Verify that the loss of power alarm is clearly audible. Record the results on the test data sheet.
- 14. Tilt SimplyFlo 90 degrees left or right. Verify that the alarm silences. Record the results on the test data sheet.
- 15. Re-connect the device to the power supply. It should power ON.
- 16. Allow the device to run at least 10 seconds.
- 17. Power the device OFF by pressing the POWER button twice.
- 18. Unplug the power supply. Verify the alarm does not sound. Record the results on the test data sheet.
- 19. If the SimplyFlo fails testing, turn the unit completely off and retest the unit.
- 20. If the unit fails a second time refer to the trouble shooting section of the Service Manual.


9.6 SIMPLYFLO FINAL TEST DATA SHEET

SIMPLYFLO FINAL TEST DATA SHEET

Serial Number ______Mol Number ______

PCA REVISION ______RA# (IF APPLICABLE)_____

STEP NUMBER/ PROCEDURE	READING	SPECIFICATION	RESULTS PASS OR FAIL
Step 21 / Verify Continuous Flow Readings	Reading @ Setting 0.5,LPM	0.500 +/- 0.150 LPM	PASS / FAIL
Step 22 / Verify Continuous Flow Readings	Reading @ Setting 2.0,LPM	2.000 +/- 0.300 LPM	PASS / FAIL
Step 25 / O2 Purity	a. Internal Reading @ Setting 2.0,%O2 a. External O2 Analyzer Reading @ Setting 2.0,%O2 b. Internal Reading @ Setting 0.5,%O2 b. External O2 Analyzer Reading @ Setting 0.5,%O2	All readings are 87%-96% Respective readings are within 3% of each other	PASS / FAIL
Step 26/ Verify the control panel functions and unit beeps		All buttons function & Audible Beep is heard	PASS / FAIL
Step 30/ Power alarm is clearly audible.		Power alarm is clearly audible.	PASS / FAIL
Step 31 / Alarm silences		Alarm silences.	PASS / FAIL
Step 35 / Alarm does not sound		No alarm	PASS / FAIL

Note: All information on this data sheet should be entered in the correct location after the associated test was completed. The data sheet must be signed and dated by the technician preforming the tests. Leave unused sections blank and circle "Pass or Fail"

Operator (Print): _____ Signature: _____ Da

ate:	



9.7 SIMPLYFLO FINAL TEST AND BALANCING TEST DATA SHEET

SIMPLYFLO FINAL TEST AND BALANCING DATA SHEET

SERIAL NUMBER ______MDL NUMBER______

PCA REVISION _____ RA# (IF APPLICABLE)_____

Final Test Data Sheet

STEP NUMBER/ PROCEDURE	READING	SPECIFICATION	RESULTS PASS OR FAIL
Step 21 / Verify Continuous Flow Readings	Reading @ Setting 0.5, LPM	0.500 +/- 0.150 LPM	PASS / FAIL
Step 22 / Verify Continuous Flow Readings	Reading @ Setting 2.0, LPM	2.000 +/- 0.300 LPM	PASS / FAIL

Balancing Procedure Test Data Sheet

Balancing Procedure Step 2/ O2 Purity	a. Internal Reading @ Setting 2.0, %O2 b. External Reading @ Setting 2.0, %O2	All readings are 87%- 96% Respective readings are within 3% of each other	PASS / FAIL
Balancing Procedure Step 4 / (4) O2 Purities	O2 Purity O2 Purity O2 Purity O2 Purity	All readings > 87%	PASS / FAIL
Balancing Procedure Step 5 / Verify O2 Factors	O2 Factor O2 Factor O2 Factor	All < 1.25	PASS / FAIL
Step 9 / Verify the control panel functions and unit beeps		All buttons function & Audible Beep is heard	PASS / FAIL
Step 13/ Power alarm is clearly audible.		Power alarm is clearly audible.	PASS / FAIL
Step 14 / Alarm silences		Alarm silences.	PASS / FAIL
Step 18 / Alarm does not sound		No alarm	PASS / FAIL

Note: All information on this data sheet should be entered in the correct location after the associated test was completed. The data sheet must be signed and dated by the technician preforming the tests. Leave unused sections blank and circle "Pass or Fail"

Operator (Print): _____ Signature: _____ Date: _____



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CHAPTER 10: TOOLS & EQUIPMENT

10.0 CHAPTER OVERVIEW

This chapter details the necessary hand tools and supplies for troubleshooting, testing, and repairing the SimplyGo Portable Oxygen Concentrator.

10.1 COMMON HAND TOOLS

- Philips head Screwdriver
- T9 Torx Driver
- Needle Nose Pliers
- Small flat head screwdriver
- Crimp Tool

10.2 EQUIPMENT

- Oxygen Analyzer
- Pulse Meter
- Continuous Flow Meter
- Pressure Tubing
- O2 Enrichment Port Adapter
- Test Orifice Cap
- Computer with Microsoft Windows 7 (32/64 bit) or XP (32 bit) operating systems only
- Oxygen Interface Hardware Kit (Respironics Part Number: 1073499)

10.3 SUPPLIES

- Cleaning Cloth
- Mild Detergent
- Leak Detector

10.4 ACCEPTABLE TEST EQUIPMENT

- MX300 Portable Oxygen Monitor (Philips Respironics Part Number: 1027705)
- Valley Inspired Pulse Meter (http://www.inspiredrc.com/pulsemeter.html, Part Number: Pulsemeter)
- Cole-Parmer Hand-held Flowmeter, PM2.20XY (Catalog Number: WU-32500-80)
- Size 3/16 I.D, Length 1-2 feet tubing (Provided with Pulsemeter)
- O2 Enrichment Port (Philips Respironics Part Number: 312710)
- Test Orifice Cap (www.caplugs.com, Part Number: EC-14)



10.4.1 ACCEPTABLE OPTIONS

- Any Oxygen Analyzer with a Range of 100% Oxygen and an Accuracy of +/- 2% of full scale
- Any Continuous Volumetric Flow Meter with a Range of 0-2.5 LPM and an Accuracy of +/- 0.2% LPM
- Any Pressure Tubing measuring 1-2 Feet and having an I.D. of 3/16"



CHAPTER 11: SCHEMATICS

11.0 SCHEMATICS STATEMENT

Schematics are supplied with this manual in direct support of the sale and purchase of this product.

The schematics are proprietary and confidential. Do not copy the schematics or disclose them to third parties beyond the purpose for which they are intended. Patents are pending.

The schematics are intended to satisfy administrative requirements only. They are not intended to be used for component level testing and repair. Any changes of components could effect the reliability of the device, prohibit lot tracking of electronic components, and void warranties. Repairs and testing are supported only at the complete board level.

The schematics are of the revision level in effect at the time this manual was last revised. New revisions may or may not be distributed in the future.



11.1 SIMPLYGO SCHEMATICS



































11.2 SIMPLYFLO SCHEMATICS













RESPIRONICS



RESPIRONICS













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1097626, Ver. 03 SJW 08/19/2013
